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Widgets Reference

Configuration

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Configuration

Description

Callback and CallbackService share the configuration namespace '_genesys.widgets.callback'. Callback has UI options while CallbackService has connection options.

Example

```
// If using Callback API v1

window._genesys.widgets.callback = {
    apiKey: 'n3eNkgXXXXXXXXXXXXXXXXXA',
    dataURL: 'http://host:port/genesys/1/service/callback/samples',
    userData: {},
    countryCodes: true
};

// If using Callback API v3

window._genesys.widgets.callback = {
    apiKey: 'n3eNkgXXXXXXXXXXXXXXXXXA',
    apiVersion: 'v3',
    serviceName: 'service',
    dataURL: 'http://host:port/callbacks',
    userData: {},
    countryCodes: true
};
```

Options

Name	Type	Description	Default	Required	Accepted Values
apiKey	string	Apigee Proxy secure token. If apiVersion is v3, this holds the x-api-key value.	n/a	Yes, if using Apigee Proxy	n/a
dataURL	URL String	URL to the API endpoint for Callback	n/a	Always	n/a
apiVersion	string	Version of	'v1'	Yes, if using	'v1', 'v3'

Name	Type	Description	Default	Required	Accepted Values
		Callback API Note: This value determines the version of Callback API in GMS/v3.		Callback v3 dataURL	
serviceName	string	Service Name of Callback API in v3	n/a	Yes, if using Callback v3 dataURL	n/a
userData	object	Arbitrary attached data to include while scheduling a callback	{ }		n/a
ajaxTimeout	number	Number of milliseconds to wait before AJAX timeout	3000		n/a