

GENESYS

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Deployment Guide

Tested Browsers

Contents

- 1 Tested Browsers
 - 1.1 Desktop Browsers
 - 1.2 Mobile Browsers

Tested Browsers

The following is a list of all Genesys-tested browsers for both desktop and mobile.

Important

Support for the browsers listed below will only be available for as long as Genesys can properly reproduce the issue.

Please let Genesys know of any issues you encounter with any of our tested browsers.

Desktop Browsers

Windows

- Google Chrome Current release or one version previous
- Microsoft Edge Current release or one version previous
- Mozilla Firefox Current release or one version previous

Mac OS

- Google Chrome Current release or one version previous
- Microsoft Edge Current release or one version previous
- Mozilla Firefox Current release or one version previous
- Safari Current release or one version previous

Mobile Browsers

- Google Chrome Current release or one version previous
- Safari Current release or one version previous