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Deployment Guide

Tested Browsers

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The following is a list of all Genesys-tested browsers for both web and mobile.

Important

Support for the device/OS/browser combinations listed below will only be available for as long as Genesys labs can properly reproduce the issue. Please let Genesys know of any issues you encounter with any of our tested browsers.

Desktop Browsers

Browser	Release Version
Microsoft Edge 14+	8.5.008.08
Google Chrome 47+	8.5.000.11
Firefox 43+	8.5.000.11
Safari 8+	8.5.000.11

Mobile Browsers

OS Family	Device	Operating System	Browser	Release Version	Known Limitations
Android	Galaxy S5 Mini	Android 4.4	Chrome 30	8.5.004.15	There is currently limited Unicode emoji support. At a minimum, the following emoji are supported on the Android Galaxy S5 Mini: <ul style="list-style-type: none"> ☺ U+263A ♠ U+1F44D ☹ U+2639
	Galaxy S5	Android 4.4	Chrome 49.0	8.5.004.15	n/a

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OS Family	Device	Operating System	Browser	Release Version	Known Limitations
	Galaxy Note 3	Android 4.3	Chrome 49.0	8.5.004.15	n/a
	Galaxy Tab 4	Android 4.4	Chrome 49.0	8.5.004.15	n/a
	Google Nexus 9	Android 5.1	Chrome 54.0	8.5.004.15	n/a
	Google Nexus 7	Android 6	Chrome 49.0	8.5.004.15	n/a
	Kindle Fire HDX 7	Android 4.3	Android Browser 4	8.5.004.15	n/a
iOS	iPhone 5S	iOS 7.1	Safari 7	8.5.004.15	n/a
	iPhone 6	iOS 8.1	Safari 8	8.5.004.15	n/a
	iPhone 6 Plus	iOS 8.1	Safari 8	8.5.004.15	n/a
	iPad Mini 2	iOS 8.1	Safari 8	8.5.004.15	n/a
	iPad Air	iOS 8.3	Safari 8	8.5.004.15	n/a
	iPad Pro	iOS 9.3	Safari 9	8.5.004.15	n/a
	iPad Pro	iOS 10	Safari 10	8.5.004.15	n/a