Deployment Guide

Required Versions of Genesys Components

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The following is a list of minimum versions required to achieve end-to-end functionality.

Component	Version
Chat Server	8.5.105.05
Genesys Co-browse Server	8.5.002.00
Genesys Mobile Services	8.5.106.14
Genesys Web Engagement Server	8.5.000.15
Genesys Knowledge Center Server	8.5.200.11

Additionally, for supporting Typing Preview:

Component	Version
Workspace Desktop Edition	8.5.108.11

Additionally, for supporting CometD:

Component	Version
Chat Server	8.5.108.+
Genesys Mobile Services	8.5.109.+