

## **GENESYS**

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## **GVP** Reporting Plugin for GAX

VAR Report Filter Panel

## VAR Report Filter Panel

Help Contents | How to Generate a Report | How to Read Reports Generic Filter Panel Control Buttons include: Collapse, Restore, Fit to Contents, Browse, Clear, Generate.

For each field select or enter the appropriate value.

Report Type*	Select a report type from this list of radio buttons: Call Completion, IVR Action, Last IVR Action.
Query Data From*	Select a site to be the source of the report's data: Click the Browse button and select up to eight sites from the list of check boxes in the Sites panel to the right.
From Date	Select the report start date from a pop-up calendar. Your selection displays as YYYY-MM-DD.
From Time	Select the report start time from a drop-down menu. Choices are 15-minute increments from 00:00:00 to 23:45:00.
	Note: Enabled only if the From Date field is populated.
To Date	Select the report end date from a pop-up calendar. Your selection displays as YYYY-MM-DD.
To Time	Select the report end time from a drop-down menu. Choices are 15-minute increments from 00:00:00 to 23:45:00.
	Note: Enabled only if the From Date field is populated.
Granularity*	Select the increment for data display from this drop-down list: Month, Week, Day, Hour, Thirty minutes, Five minutes.
IVR Profiles	Click the Browse icon (a solid black folder) beneath this field, then select or clear the check box next to each IVR profile in the list in the data field to the right.
Tenants	Click the Browse icon (a solid black folder) beneath this field, then select or clear the check box next to each Tenant in the list in the data field to the right.

<sup>\* =</sup> mandatory field