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GVP Reporting Plugin for GAX

Dashboard Filter Panel

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Dashboard Filter Panel

[Help Contents](#) | [How to Generate a Report](#) | [How to Read Reports](#)

Generic Filter Panel Control Buttons include: **Collapse**, **Restore**, **Fit to Contents**, **Browse**, **Clear**, **Generate**.

* = mandatory

Report Type*	Select a report type from this list of radio buttons: Call Dashboard, SSG Dashboard, Fetch Dashboard, Connector Dashboard, SQ Latency Dashboard.
Query Data From*	Select a site from the drop-down list, to be the source of the report's data. Note: For Call browser, Dashboard, and Service Quality report, the Query Data From field is a drop-down list. So, you can select only one site at a time. Click the Browse button and select up to eight sites from the list of check boxes. Note: For the Operational and VAR report, the Query Data From field is a list with check boxes. This enables you to select up to 8 sites.
Application	Select an Application from the drop-down menu at the top of the Component panel to the right. Note: Enabled only if the Call Dashboard report type is selected.
Components	Select a Component from the panel to the right. Note: Enabled only if the Call Dashboard report type is selected. The available items depend on the Application selection above this list.
Supplementary Services Gateway (SSG) Gateway Components	Select a gateway from the Application (ASG) panel to the right. Note: Enabled only if the SSG Dashboard report type is selected.
Component Type*	Select a Component Type from the panel to the right. This row appears only in the Fetch Dashboard (where MCP and CCP are the choices) and in the Connector Dashboard (where PSTNC and CTIC are the choices). Note: Enabled only if the Fetch Dashboard or Component Dashboard report types are selected. The available items depend on the Application selection listed above.
IVR Profiles	Click the Browse icon (a solid black folder) beneath this field, then select or clear the check box next to each IVR profile in the list in the data field to the right.
Tenants	Click the Browse icon (a solid black folder) beneath this field, then select or clear the check box next to each Tenant in the list in the data field to the right.
Refresh (seconds)	Enter a whole number from 5 to 1800 as the interval in seconds the dashboard reports automatically refreshes.