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GVP Troubleshooting Guide

Running test VoiceXML and debugging VoiceXML applications

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Running test VoiceXML applications

The MCP component of GVP includes sample VoiceXML applications, which are located in the following directory (for both Windows and Linux):

```
<MCP_Installation_Dir>\samples\
```

By using these sample VoiceXML applications, you can make a test call directly to the MCP by using the NETANN prompt and collect service (<http://www.ietf.org/rfc/rfc4240.txt> section 4) to troubleshoot the status of the MCP.

For example, in Windows or in Linux, if the MCP is running at the default 5070 SIP port and the installation directory is C:\ProgramFiles\GCTI\gvp\MCP\, you can dial the following to the helloworld sample VoiceXML application from your softphone:

```
sip:dialog@<mcp_host_name>:5070;voicexml=file://C:\ProgramFiles\GCTI\gvp\MCP\samples\helloworld.vxml
```

Debugging VoiceXML applications

Make use of the interaction level logs that are generated by the MCP. These logs provide details of the call execution.

Important

This only applies to GVP Next Generation Interpreter (NGI).

You can also use Composer for debugging applications.