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GVP Troubleshooting Guide

No ASR Resource

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No ASR Resource

The following example indicates that one of these scenarios might be occurring:

1. The ASR server is down.
2. The ASR server is not configured for the MCP.
3. The license has expired for the ASR server.
4. The ASR server is overloaded.

Example:

```
prompt_end asrbargein prompt_play tts|<?xml version="1.0" encoding="UTF-8"?><speak
version="1.0" xmlns="http://www.w3.org/2001/10/synthesis" xml:lang="en-US">Welcome to
the Composer Voice User Input Demo Press one for input I D, two for message, three
for input grammar</speak> input_end ERROR||||| asr_trace
ASR_NORESOURCE:results:<Error> event error.noresource.asr:1|
event_handler_enter:error.noresource.asr|http://10.10.30.235:8080/Test05042008/src-
gen/ Main.vxml log com.genesyslab.quality.failure:error.noresource.asr event
terminated session prompt prompt_play audio|builtin:default_audio/
sorry_there_is_no_asr_resource_available.vox prompt_play audio|builtin:default_audio/
goodbye.vox prompt_end done event_handler_exit:error.noresource.asr
```