

GENESYS

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GVP HSG Pages

GIR-GVP 2014 Port Capacity Test Profiles

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- Software (SW) Profiles Used in These Tests
- Hardware (HW) Profiles Used in These Tests
- Virtual Machine (VM) Profiles Used in These Tests

Software (Profiles Used in 2014 GIR-GVP Port Capacity Tests

Note: Unless explicitly noted, all MP3 recordings use stereo channels.

Software Profile 1 call recording only, MP3 codec (32kbps bit rate) without encryption	Software Profile 1a call recording only, MP3 codec (16kbps bit rate) without encryption	Software Profile 1b' call recording only, MP3 codec (8kbps bit rate Mono) without encryption
 dest = S3 or http://webdav type = audio/mp3 dest2 = NOT SET type2 = NOT SET encryption = disabled write interval = 10s call duration = 210s callrec_dest = HTCC 	 dest = S3 or http://webdav type = audio/mp3 dest2 = NOT SET type2 = NOT SET encryption = disabled write interval = 10s call duration = 210s callrec_dest = HTCC 	 dest = S3 or http://webdav type = audio/mp3 dest2 = NOT SET type2 = NOT SET encryption = disabled write interval = 10s call duration = 210s callrec_dest = HTCC channels = 1 (specifies mono recording)

Software Profile 2	Software Profile 2a
call recording only, MP3 codec (32kbps) and WAV as dest2 without encryption	call recording only, MP3 codec (16kbps) and WAV as dest2 without encryption
dest = S3 or http://webdav	dest = S3 or http://webdav
type = audio/mp3	type = audio/mp3
dest2 = http://webdav	dest2 = http://webdav
type2 = audio/wav	type2 = audio/wav

Software Profile 2	Software Profile 2a
call recording only, MP3 codec (32kbps) and WAV as dest2 without encryption	call recording only, MP3 codec (16kbps) and WAV as dest2 without encryption
 encryption = disabled 	 encryption = disabled
• write interval = 10s	 write interval = 10s
• call duration = 210s	• call duration = 210s
• callrec_dest = HTCC	• callrec_dest = HTCC

Software Profile 3	Software Profile 3a	
call recording only, MP3 codec (32kbps bit rate) with encryption	call recording only, MP3 codec (16kbps bit rate) with encryption	
dest = S3 or http://webdav	dest = S3 or http://webdav	
type = audio/mp3	• type = audio/mp3	
• dest2 = NOT SET	• dest2 = NOT SET	
• type2 = NOT SET	• type2 = NOT SET	
• encryption = enabled	• encryption = enabled	
• write interval = 10s	• write interval = 10s	
• call duration = 210s	• call duration = 210s	
• callrec_dest = HTCC	• callrec_dest = HTCC	

Software Profile 4	Software Profile 4a	
call recording only, MP3 codec (32kbps) and WAV as dest2 with encryption	call recording only, MP3 codec (16kbps) and WAV as dest2 with encryption	
dest = S3 or http://webdav	dest = S3 or http://webdav	
• type = audio/mp3	• type = audio/mp3	
dest2 = http://webdav	dest2 = http://webdav	
• type2 = audio/wav	type2 = audio/wav	
• encryption = enabled	• encryption = enabled	
• write interval = 10s	• write interval = 10s	
• call duration = 210s	• call duration = 210s	
• callrec_dest = HTCC	• callrec_dest = HTCC	

Hardware Profiles Used in 2014 GIR-GVP Port Capacity Tests

Hardware Profile 1	Specifications & Recommendations	Comment
CPU	Single Hex Core Intel Xeon X5670@ 2.93GHz	
Memory	8 GB or more	4GB is minimum and 8GB is recommended
Network	GigaBit Ethernet	100MBit supported
Storage	$15\mbox{k}$ rpm SAS HDD disk storage with at least 72GB. RAID 0.	15k rpm recommended for maximum performance
os	Windows Server 2008 R2 x64 Enterprise Edition SP1	

Hardware Profile 2	Specification & Recommendation	Comment
CPU	Single Hex Core Intel Xeon X5675@ 3.06GHz	
Memory	16 GB or more	4GB is minimum for each VM
Network	GigaBit Ethernet	100MBit supported
Storage	SSD used for MCP recording cache location. 15k rpm SAS HDD disk storage with at least 136GB used for all other operations. RAID 0	SSD and 15k rpm SAS HDD are recommended for maximum performance
os	VM vSphere or ESXi 5.x Windows Server 2008 R2 x64 Enterprise Edition SP1	VM vSphere 5.x as host OS Windows 2008 Server as Guest OS on VM

Hardware Profile 3	Specification & Recommendation	Comment
CPU	Dual Hex Core Xeon X5675 3.06 GHz	
Memory	16GB or more	8GB is minimum and recommended
Network	GigaBit Ethernet	100MBit supported
Storage	15k rpm SAS HDD disk storage with at least 72GB. RAID 0	15k rpm SAS HDD is recommended for maximum performance
os	Windows Server 2008 R2 x64 Enterprise Edition SP1	

Hardware Profile 4	Specification & Recommendation	Comment
CPU	Dual Hex Core Xeon X5675 3.06 GHz	
Memory	32GB or more	4GB is minimum for each VM
Network	GigaBit Ethernet	100MBit supported
Storage	SSD used for MCP recording cache location.	SSD and 15k rpm SAS HDD are recommended for maximum

Hardware Profile 4	Specification & Recommendation	Comment
	15k rpm SAS HDD disk storage with at least 360GB used for all other operations. RAID 0.	performance
os	VM vSphere or ESXi 5.x Windows Server 2008 R2 x64 Enterprise Edition SP1	VM vSphere 5.x as Host OS Windows 2008 Server as Guest OS on VM

Hardware Profile 5	Specification & Recommendation	Comment
CPU	Dual Hex Core Xeon X5675 3.06 GHz	
Memory	32GB or more	4GB is minimum for each VM
Network	GigaBit Ethernet	100MBit supported
Storage	Multiple 15k rpm SAS HDDs disk storage with at least 360GB used for all other operations. RAID 0.	Split VMs into multiple 15k rpm SAS HDDs.
os	VM vSphere or ESXi 5.x Windows Server 2008 R2 x64 Enterprise Edition SP1	VM vSphere 5.x as Host OS Windows 2008 Server as Guest OS on VM

Hardware Profile 6	Specification & Recommendation	Comment
CPU	Single Eight Core Xeon E5-2640 2.00 GHz	
Memory	64GB or more	8GB is minimum for each VM
Network	GigaBit Ethernet	100MBit supported
Storage	SSD used for MCP logs and recording cache location. 15k rpm SAS HDD disk storage with at least 360GB used for all other operations. RAID 0.	SSD and 15k rpm SAS HDD are recommended for maximum performance.
os	VM vSphere or ESXi 5.x Windows Server 2008 R2 x64 Enterprise Edition SP1	VM vSphere 5.x as Host OS Windows 2008 Server as Guest OS on VM

Virtual Machine (VM) Profiles Used in 2014 GIR-GVP Port Capacity Tests

VM Profile 1	Specifications & Recommendations	Comment
Host Hardware	Hardware Profile 2	1x X5675@3.06GHz 16GB RAM
CPU	2 x vCPU	
Memory	5 GB	4GB is minimum

VM Profile 1	Specifications & Recommendations	Comment
Network	GigaBit Ethernet	100MBit supported
Storage	10GB SSD used for MCP recording cache location.36GB 15k rpm SAS HDD disk storage used for all other operations.	SSD is recommended for maximum performance
Guest OS	Windows Server 2008 R2 x64 Enterprise Edition SP1	

VM Profile 2	Specifications & Recommendations	Comment
Host Hardware	Hardware Profile 4	2x X5675@3.06GHz , 32GB RAM
CPU	4 x vCPU	
Memory	8 GB	4GB is minimum.
Network	GigaBit Ethernet	100MBit supported
Storage	10GB SSD used for MCP recording cache location.At least 36GB 15k rpm SAS HDD disk storage used for all other operations.	SSD is recommended for maximum performance.
Guest OS	Windows Server 2008 R2 x64 Enterprise Edition SP1	

VM Profile 3	Specifications & Recommendations	Comment
Host Hardware	Hardware Profile 4	2x X5675@3.06GHz , 32GB RAM
CPU	3 x vCPU	
Memory	6 GB	4GB is minimum.
Network	GigaBit Ethernet	100MBit supported
Storage	10GB SSD used for MCP recording cache location.At least 36GB 15k rpm SAS HDD disk storage used for all other operations.	SSD is recommended for maximum performance
Guest OS	Windows Server 2008 R2 x64 Enterprise Edition SP1	

VM Profile 4	Specifications & Recommendations	Comment
Host Hardware	Hardware Profile 4	2x X5675@3.06GHz , 32GB RAM
CPU	2 x vCPU	
Memory	5 GB	4GB is minimum.
Network	GigaBit Ethernet	100MBit supported
Storage	10GB SSD used for MCP recording cache location.At least 36GB 15k rpm SAS HDD disk storage used for all other operations.	SSD is recommended for maximum performance
Guest OS	Windows Server 2008 R2 x64 Enterprise Edition SP1	

VM Profile 5	Specifications & Recommendations	Comment
Host Hardware	Hardware Profile 5	2x X5675@3.06GHz , 32GB RAM
CPU	2 x vCPU	
Memory	5 GB	4GB is minimum.
Network	GigaBit Ethernet	100MBit supported
Storage	At least 36GB 15k rpm SAS HDD disk storage.	
Guest OS	Windows Server 2008 R2 x64 Enterprise Edition SP1	