

GENESYS

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GVP Documentation Supplement

Table 1 in the Media Server Deployment Guide

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Table 1 in the Media Server Deployment Guide

Horizontal version

DN Type	Solution applies to:	Protocol	Usage	Can be recorded by SIP Server?	Generates TEvents?	Allows ICON reporting
VoIP Service	SIP Server, GQM, HPE	SIP/MSML	Media services including music- on-hold, conferencing, call parking (treatments), call recording	No	No	No
Voice Treatment Port (VTP)	GVP	SIP	Legacy IVR ports for both inbound and outbound IVR calls	Yes	Yes	Yes
Trunk Group DN	GVP, OCS, HPE	SIP/MSML	CPD for outbound solution: ASM mode, transfer mode, and proactive notification Outbound GVP IVR calls (SSG) HPE also uses this DN type for inbound GVP IVR calls	Yes	Yes	Yes
Trunk DN	GVP	SIP	Inbound GVP IVR calls	No	No	No

Table 1: DNs Supported by GVP and Media Server