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GVP Documentation Supplement

Document CPA behavior

4/25/2025

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SUMMARY: Add CPA behavior information to the user guide.

DOCUMENT: The next publication of the **GVP 8.5 User's Guide** will include these revisions.

CHAPTER: Appendix C: Tuning Call Progress Detection

SECTION: *Detecting a Human, Not a Machine*

Add a new section title "Detecting a Human, Not a Machine", and add the following information to the section:

The Media Control Platform detects a human when all three of these conditions are true:

- There is at least one signal.
- One (1) second has passed since the start of the first signal (hardcoded and used in CPA when `postconnectpref="no_machine"`).
- The fax duration has passed since the start of the first signal.