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# GVP Documentation Supplement

## Recommendation about Database Retention Periods

4/27/2025

# Recommendation about Database Retention Periods

**SUMMARY:** Reporting Server DB settings can affect performance.

The [Genesys Voice Platform 8.1 User's Guide](#) and the [Genesys Voice Platform 8.5 User's Guide](#) both require this revision:

**CHAPTER:** Chapter 14: Configuring the Reporting Server

**SECTION:** Configuring Database Retention Policies

**ADD THIS NOTE** below *Table 34: Default Maximum Units, by Granularity Level* on page 274:

## Important

Genesys recommends using default values for Reporting Server database retention parameters. Using higher retention periods may have impact on RS performance and therefore not supported.