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Genesys Training Manager Knowledge Base Articles

Making Exchange-based rooms visible to Performance DNA

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Making Exchange-based rooms visible to Performance DNA

Software product name	Performance DNA
SLS Version Number	8.5.x and above

Symptoms

You have configured Performance DNA for use with Exchange, but no rooms are appearing.

Resolution

Start Windows PowerShell and use the following commands to create and maintain a room list within Exchange.

Use the following commands to access the Exchange server:

```
$UserCredential = Get-Credential
```

Use the following commands to set up a new session: *ChangeExampleRoomList* and *testroomX* to match the Room List and Room Names for your environment:

```
$Session = New-PSSession -ConfigurationName Microsoft.Exchange -ConnectionUri  
https://outlook.office365.com/powershell-liveid/ -Credential $UserCredential -Authentication  
Basic -AllowRedirection  
Import-PSSession $Session''
```

Room lists can be created by using the Exchange Online PowerShell cmdlet:

New-DistributionGroup and the *RoomList* parameter as shown below:

```
New-DistributionGroup -Roomlist -Name 'ExampleRoomList' -Members  
( 'testroom1', 'testroom2', 'testroom3' )
```

Important

According to Microsoft API restrictions, your Room List cannot exceed **100** rooms. If your business requires more than 100 training or meeting rooms, then create multiple Room Lists. However, ensure that each Room List cannot exceed 100 Rooms.

To display all the rooms in the list:

```
Get-DistributionGroupMember 'ExampleRoomList'
```

To add a room to the room list:

```
Add-DistributionGroupMember -Identity 'ExampleRoomList' -Member 'testroom4'
```

To remove a room from the room list:

```
Remove-DistributionGroupMember -Identity 'ExampleRoomList' -Member 'testroom3'
```

To remove the whole room list:

```
Remove-DistributionGroup 'ExampleRoomList'
```

To end the session:

```
Get-PSSession I$ where {$_.ComputerName -eq "outlook.office365.com"} I$ Remove-PSSession
```

Please note that the above scripts are suggested scripts, you may wish to change them or use alternatives to fit the local security policy