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# Genesys Training Manager Knowledge Base Articles

Required changes to `api.config` in order to work through a proxy

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<b>Software product name</b>	PerformanceDNA
<b>Version Number</b>	8.5.x and below

## Symptoms

Your company are using a proxy to connect to a hosted version of Training Manager and it won't connect.

## Resolution

If you go to the install directory .\Training Manager and find the api.config (the location of the api.config may be different depending on the install location. Copy the following:

```
<system.net>
  <defaultProxy enabled="true" useDefaultCredentials="true">
  </defaultProxy>
</system.net>
```

At the bottom of the file, inside the </configuration> tag in the SkillsPlanner.exe.config file