GENESYS

SIP Voicemail HA Deployment Guide

Configuring MCP Shared Voicemail Storage (Linux)

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Enable the transfer of HA voicemail server contacts from an MCP that resides in a different host if the shared record folder is available in Windows or Linux.

Depending on location of the shared record folder, complete one of these procedures:

Shared Record Folder in Windows

Shared Record Folder in Linux

Configuring MCP Shared Voicemail Storage (Shared Record Folder in Windows)

Start

1. Share the Windows folder with write access to users.

2. Mount the folder on the Linux machines having MCP by using the following command:
   ```
   mount -t cifs -o username=<username>,password=<password>
   //<windows_server_ip>/<shared_folder> <local_mount_path>
   ```

3. Set the parameters `Recording.basepath` in MCP and `voice-record-path` in the voicemail server to the local path.

End

Next Steps

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Configuring MCP Shared Voicemail Storage (Shared Record Folder in Linux)

Start

1. Share the Linux folder with write access to users by using the following command:
   ```
   chmod -R 777 <folderpath>
   ```

2. Set access control for the shared folder.
   Note: The file `/etc/exports` serves as the access control list for file systems which may be exported to NFS clients.

a. Add the following line to the file /etc/exports:
   `<sharedfolderpath> *(rw,sync)`

b. Restart the nfs service by using the following command:
   `/etc/init.d/nfs restart`

3. Mount the folder on the MCP host using the following command:
   `mount -t nfs <linux_ip>:<shared_folder_path> <local_mount_path>`

End

Next Steps
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