

GENESYS

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SIP Voicemail Deployment Guide

Configuring GVP Resources

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Configuring GVP Resources

Start

- 1. In the GVP Resource Manager Application object, add the SIP Server for GSVM Application to its connections.
- 2. On the Advanced tab, in the Application Parameters dialog box, specify the following parameters: logical-resource-section=SIPServer;aor=sip:<Voicemail SIP Server IP:Port;redundancytype=active;port-capacity=<port capacity>. The port capacity specifies the maximum number of simultaneous active calls allowed on the Voicemail server. If set to 100, then the maximum number of simultaneous calls will be 100.
- 3. Create a new section with the value specified in the logical-resource-section (Step 1) to represent the gateway resources (such as a SIP Server connection to the Resource Manager). Specify the following options in that section:
 - load-balance-scheme=round-robin
 - monitor-method=none
 - port-usage-type=in-and-out
 - service-types=gateway
 - use-cti=0
- 4. Under the Environment folder, create a new configuration object named GVP. On the Annex tab, in the gvp.resources section, specify the parameter rm_dbid=<DBID of RM>. Use Genesys Administrator to perform the above step. See the GVP method of creating GVP configuration unit and resources, which is described in the GVP Deployment Guide.
- 5. Within the GVP configuration object, create a folder"or example, VMGroup, to represent the resources managed by Resource Manager, such as the Media Server. On the Annex tab, in the gvp.lrg section, specify the following parameters:
 - geo-location=""
 - load-balance-scheme=round-robin
 - monitor-method=option
 - port-usage-type=outbound
 - service-types=voicexml;ccxml;announcement;conference
- 6. Create the MCP Application object within this logical resource group folder under the GVP configuration unit.

End

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