SIP Voicemail User Guide

Using the SIP Voicemail Web Interface

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Using the SIP Voicemail Web Interface

You can reach the Web Page and access controls using the information below.

Objective	Related procedures and actions
Reaching the Web Page	To reach the Genesys SIP Voicemail main web page, open a web browser to this URL: `http://<host>:<port>/voicemail-web/browse` See Accessing Your Voicemail in a Web Browser.
Using the Web Page	The Genesys SIP Voicemail main web page displays the mailbox number in the upper right corner. Your messages are listed in a table. Select or clear each message by clicking its check box (on the left side). The following commands appear above the table, as words or buttons: Genesys SIP Voicemail Web Page Commands Performance Intra-day Statistics Settings Dialog Box

Genesys SIP Voicemail Web Page Commands Performance Intra-day Statistics

Command	Description
Logout	Exits the Genesys SIP Voicemail main web page.
Show All	Displays all your messages.
Show Unread	Displays only messages that you have not heard.
Check All	Selects all message check boxes.
Uncheck All	Clears all check boxes.
Play	Plays the selected message. A control strip appears, with these controls presented as familiar icons: Pause/Play, Stop, Full Back, Back, Forward, Full Forward, Mute, Volume. Your computer must have the proper hardware (such as a working speaker) and audio enabled.
Delete	Erases the selected message(s) with no confirmation.
Settings	Displays the Settings Dialog Box. Click on any of the three category bars to reveal its related setings.

Settings Dialog Box

Category Bar	Setting	Description
Passwordfields	OldNew Confirm	Enter old password.Enter new password (numbers only).Enter new password again.
Greetingsradio buttons	StandardPersonalAbsence	* Select a radio button to enable the corresponding greeting for callers to your mailbox who go to voicemail. • Personal and Absence are disabled if you have not recorded the corresponding greeting. • To record each greeting, see Managing Your Mailbox Greetings.
Othersmenus	Time ZoneLanguage	Select a locality in your time zone from the list.Select your preferred language from the list.