

# **GENESYS**

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## SIP Voicemail HA Deployment Guide

Solution HA Events and Scripts

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#### Third-Party Applications

Eight third-party applications are created for enabling and disabling VIP and switching the components.

- 1. TP\_PRIMARY\_VIP\_UP: Associated with VIP\_UP script on primary host
- 2. TP\_PRIMARY\_VIP\_DOWN: Associated with VIP\_DOWN script on primary host
- 3. TP\_Backup\_VIP\_UP: Associated with VIP\_UP script on backup host
- 4. TP\_Backup\_VIP\_DOWN: Associated with VIP\_DOWN script on backup host
- 5. TP\_VMServer-1\_SWITCHOVER: Associated with the script SC\_APPLICATION\_SWITCHOVER that switches VM Server-1 to primary mode
- 6. TP\_VMServer-2\_SWITCHOVER: Associated with the script SC\_APPLICATION\_SWITCHOVER that switches VM Server-2 to primary mode
- 7. TP\_VM-SIPServer-1\_SWITCHOVER: Associated with the script SC\_APPLICATION\_SWITCHOVER that switches VM SIP Server-1 to primary mode
- 8. TP\_VM-SIPServer-2\_SWITCHOVER: Associated with the script SC\_APPLICATION\_SWITCHOVER that switches VM SIP Server-2 to primary mode

#### Events and Scripts Association Table

Log Event ID	Component	Script	Third-Party Application
4563	SIP Server Primary	SC_VIP_DOWN on backup host	TP_BACKUP_VIP_DOWN
		SC_VIP_UP on primary host	TP_PRIMARY_VIP_UP
		SC_APPLICATION_SWITCH to switch primary GSVM Server to primary mode	OVER TP_VMSERVER-1_SWITCHO\
4563	SIP Server Backup	SC_VIP_DOWN on primary server	TP_PRIMARY_VIP_DOWN
		SC_VIP_UP on backup server	TP_BACKUP_VIP_UP
		SC_APPLICATION_SWITCH to switch backup GSVM Server to primary mode	OVER TP_VMSERVER-2_SWITCHO
4563	GSVM Server Primary	SC_APPLICATION_SWITCHOVPRVM-	

Log Event ID	Component	Script	Third-Party Application
5091/5064	RM Backup	to switch SIP Server Primary to primary mode	SIPSERVER-1_SWITCHOVER
	Media Control Platform Backup		
4563	GSVM Server Backup	SC_APPLICATION_SWITCH to switch VM SIP Server Backup to primary mode	OYER <sub>VM-</sub> SIPSERVER-2_SWITCHOVER
5091/5064	RM Primary		
	Media Control Platform Primary		