

GENESYS

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SIP Voicemail Deployment Guide

Installing SIP Voicemail Server (on Windows)

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Start

- 1. Using Configuration Manager or Genesys Administrator, create an Application object of type Genesys Generic Server using the supplied templates for the SIP Voicemail Server.
- 2. Install the SIP Voicemail Server on the target machine by launching the setup. exe file available on the product CD.
- 3. When prompted, input the following information:
 - a. Enter the connection parameters to the Configuration Server associated with this SIP Voicemail Server: Configuration Server name, port, username and password.
 - b. Select which application to install.
 - c. Select the amount of RAM available (or press Enter to accept the default of 4).
 - d. Specify the HA role for this server: primary or backup. If this is a non-HA deployment, select primary.
 - e. Enter the full path of the destination directory for the installation. For example, /opt/genesys/VM
 - f. Select the product version: 32-bit or 64-bit.
- 4. Verify that Cassandra.yaml found in the <voicemail_install_path>/etc directory to ensure that the following directories are defined and point to the Genesys SIP Voicemail installation folder:
- data_file_directories <voicemail_install_path>/storage/data
- commitlog directory <voicemail install path>/storage/commitlog
- saved_caches_directory <voicemail_install_path>/storage/saved_caches
- When the installation is complete, start SIP Voicemail Server (for example, as a Service).
- After SIP Voicemail Server starts successfully, in a web browser, type the URL to the SIP Voicemail Server default home page"or example:

http://<target machine IP>:8080/voicemail-web

End

Next Steps

Configuring the SIP Voicemail Server Application Object OR Pack to Task Table