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# SIP Voicemail Deployment Guide

Configuring DNS for the GSVM SIP Server Application

# Configuring DNs for the GSVM SIP Server Application

## Prerequisites

- The SIP Server Application object dedicated to GSVM is created and associated with the same Switching Office object as the Agent SIP Server Application.

## Start

1. Create a Trunk Group DN:
  - a. Under the SIP Server Switch object that is associated with the GSVM SIP Server Application, create a Trunk Group DN. It will be used for the connection with the Resource Manager.
  - b. On the Annex tab, in the TServer section, create the following configuration option:
    - contact: Specify the contact URI of the Resource Manager, in the form of: <ipaddress>:<SIP port>
    - sip-to-pass-through: Set this to true. SIP Server passes the To header (with the mailbox-id) through to Resource Manager without any modifications. GVP resolves the mailbox-id to the correct IVR Profile.

**Note:** The Complete Install tool creates a default Trunk Group DN 9999. You can use this DN as an example.

- Create a Trunk DN:
  - a. Under the same Switch object, create a Trunk DN object. It will be associated with the Agent SIP Server.
  - b. On the Annex tab, in the TServer section, create the following configuration options:
    - contact: Specify the contact URI of the Agent SIP Server, in the form of: <ipaddress>:<SIP port>
    - force-register: Set this option to the Agent SIP Server voicemail DN, in the form of:

`sip:<voicemail_DN>@<AgentSIP_Server_IP:Port>;user=voicemail`

**Note:** The Complete Install tool creates a sample Trunk DN Premise-9999. You can use this DN as an example.

## End



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