SIP Voicemail Administration Guide

Backing Up and Restoring GSVM Data

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Backing Up and Restoring GSVM Data

This section describes how to backup and restore data:

⏩ Backing Up Data Manually

⏩ Restoring Backed Up Data Manually

Backing Up Data Manually

Purpose: To back up a snapshot of all data that Genesys SIP Voicemail keeps in the server storage directory.
Start

1. Open the directory `GSVM/tools/bin`

2. Run the program `./datasnapshot` This command backs up Genesys SIP Voicemail data by saving snapshots to the directories `GSVM/storage/data/sipvm/snapshots` and `GSVM/storage/data/system/snapshots`.

3. Move or copy these directories (`GSVM/storage/data/sipvm/snapshots` and `GSVM/storage/data/system/snapshots`) to a backup location.

End
Notes:

*   You do not need to stop GSVM to perform this backup procedure.

*   You can create a cron job to perform this backup automatically.

*   This manual backup procedure stores multiple backups; nothing is overwritten. You must manually delete older backups if limited disk space is an issue.

Restoring Backed Up Data Manually

Purpose: To restore a snapshot of all data that Genesys SIP Voicemail that you created using the procedure Backing Up Data Manually. **Start**

1. Stop GSVM.

2. Delete the contents of content of `GSVM/storage`.

3. Copy from the directories in your backup location to `GSVM/storage/data/sipvm/snapshots` and `GSVM/storage/data/system/snapshots`.

4. Start GSVM.

End
See Starting and Stopping.