



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Social Media Solution Guide

Digital Messaging Server

4/20/2025

# Digital Messaging Server

Digital Messaging Server is the eServices component that interfaces with social media sites to bring interactions into the Genesys system.

Refer to the [Digital Messaging Server Guide](#) for more information on using this product.