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Genesys PureConnect Data Extractor Application

Installation and Setup

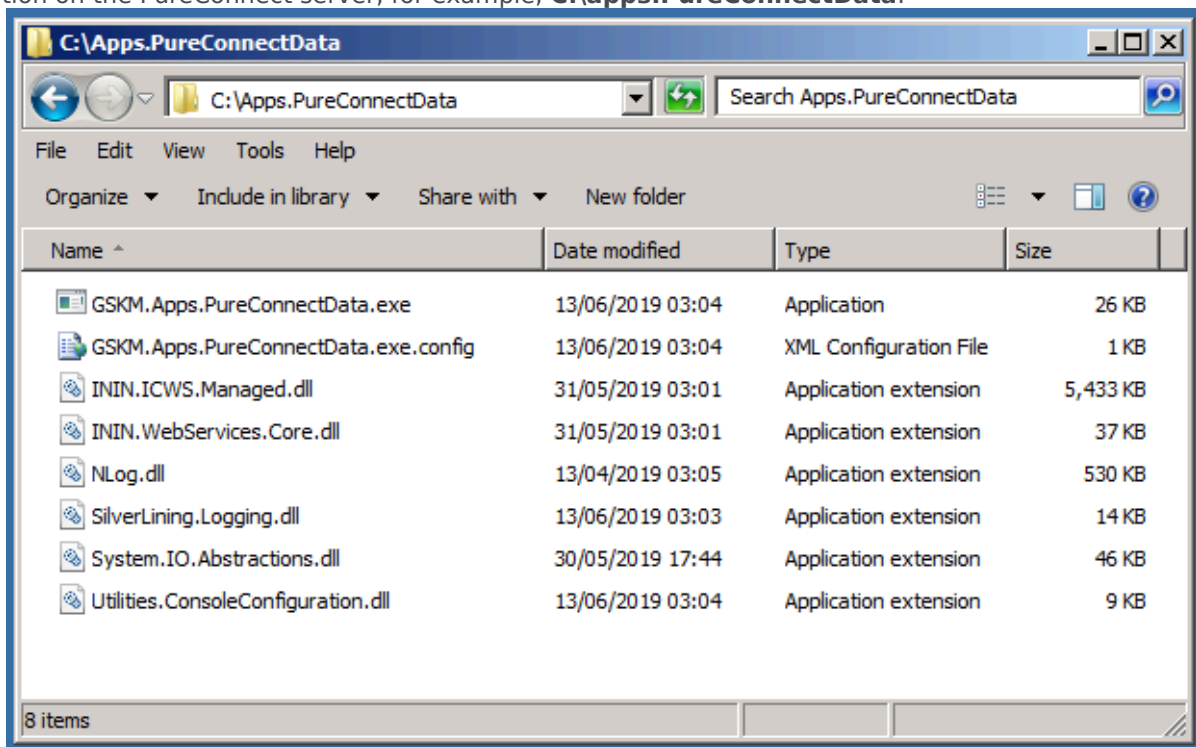
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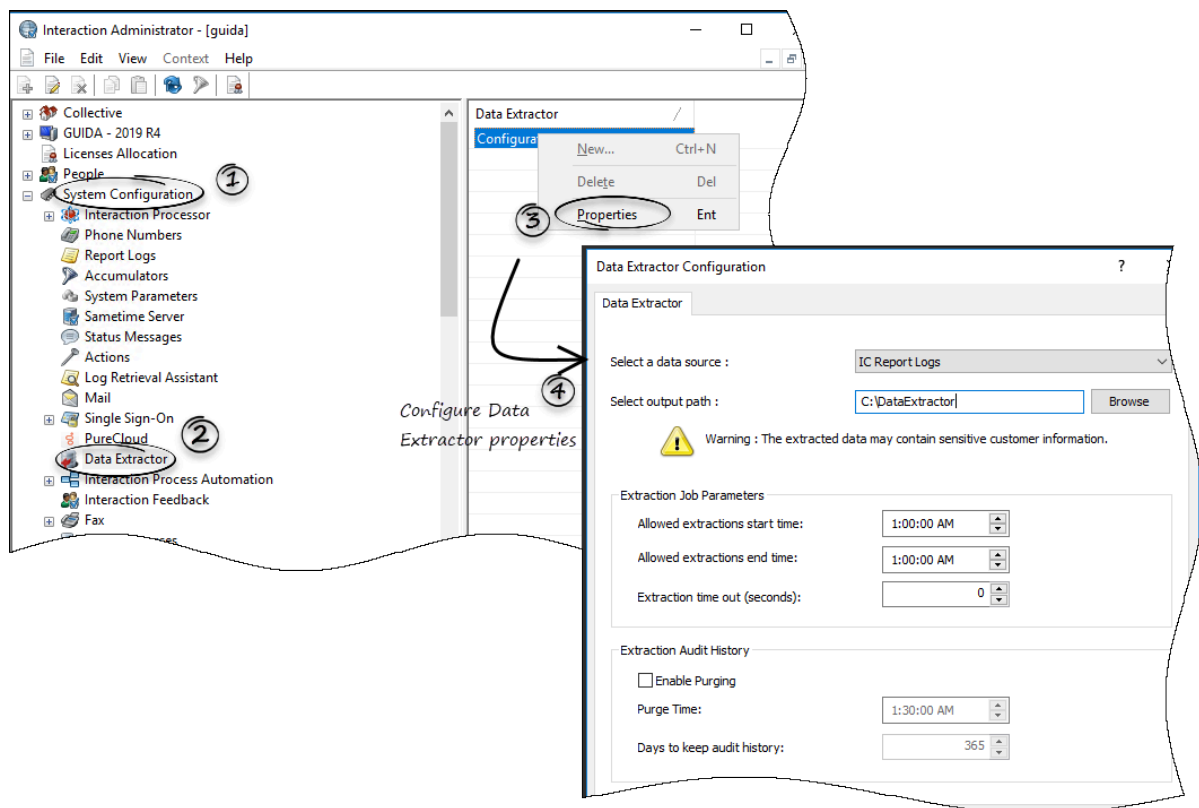
Make sure you have everything mentioned in the [prerequisites](#).

Follow the procedure below to install and set up the PureConnect Data Extractor application in the PureConnect server.

1. Log in to the PureConnect server as a **Windows** administrator.
2. From the **Performance DNA** release folder, copy the **Apps.PureConnectData** folder to a known location on the PureConnect server, for example, **C:\apps.PureConnectData**.



3. Create a working folder to store extracted data files, for example, **C:\DataExtractor**.
4. Run the PureConnect Interaction Administrator application from the Windows **Start** menu and log in as a PureConnect administrator.
5. Click and expand **System Configuration** from the left pane and then select the **Data Extractor** menu.



6. On the right pane, right-click the **Configuration** item and then select **Properties**.
7. In the **Data Extractor Configuration** dialog that appears, modify the following values and leave other fields with default values:
 - **Select a data source** - set this drop-down list value to **IC Report Logs**.
 - **Select output path** - browse and locate the working folder created in step 3.
8. Click **Ok**.