GENESYS™

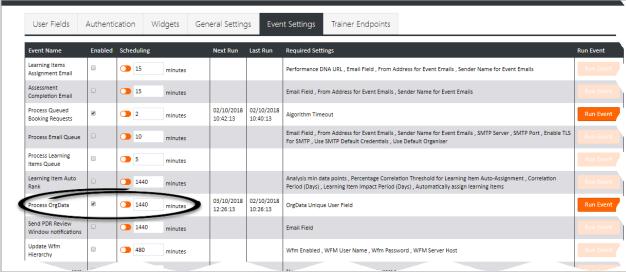# Genesys Skills Management Automated Install and Upgrade Guide

Running OrgData

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Running OrgData

In Skills Management application, you must define the timing or duration in which the OrgData process must run.

To define OrgData process

1. Navigate to **System > Systems Settings > Event Settings** tab.

2. In the **Event Settings** table, select the check box in **Enabled** column for **Process OrgData** event. By default, **Process OrgData** is disabled.

3. In the **Scheduling** column, you can either define a duration or a specific time on the server by using the toggle switch. The OrgData process will run based on the schedule you setup in this column.

    - Enter the minutes such that the event runs for every X minutes. By default, the event is set to run every 1440 minutes.

    - By toggling the switch, you can change the schedule from every X minutes to a specific time on the server.

4. Click **APPLY CHANGES** to save the schedule.

> ## Important
>
> You can explicitly run the OrgData process as an one-off event by clicking **RUN EVENT** or by using the **/OrgData/Process API** from Swagger.