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Genesys Skills Management Automated Install and Upgrade Guide

Running OrgData

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In Skills Management application, you must define the timing or duration in which the OrgData process must run.

To define OrgData process

1. Navigate to **System > Systems Settings > Event Settings** tab.

Event Name	Enabled	Scheduling	Next Run	Last Run	Required Settings	Run Event
Learning Items Assignment Email	<input type="checkbox"/>	<input checked="" type="checkbox"/> 15 minutes			Performance DNA URL , Email Field , From Address for Event Emails , Sender Name for Event Emails	Run Event
Assessment Completion Email	<input type="checkbox"/>	<input checked="" type="checkbox"/> 15 minutes			Email Field , From Address for Event Emails , Sender Name for Event Emails	Run Event
Process Queued Booking Requests	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> 2 minutes	02/10/2018 10:42:13	02/10/2018 10:40:13	Algorithm Timeout	Run Event
Process Email Queue	<input type="checkbox"/>	<input checked="" type="checkbox"/> 10 minutes			Email Field , From Address for Event Emails , Sender Name for Event Emails , SMTP Server , SMTP Port , Enable TLS For SMTP , Use SMTP Default Credentials , Use Default Organiser	Run Event
Process Learning Items Queue	<input type="checkbox"/>	<input checked="" type="checkbox"/> 5 minutes				Run Event
Learning Item Auto Rank	<input type="checkbox"/>	<input checked="" type="checkbox"/> 1440 minutes			Analysis min data points , Percentage Correlation Threshold for Learning Item Auto-Assignment , Correlation Period (Days) , Learning Item Impact Period (Days) , Automatically assign learning items	Run Event
Process OrgData	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> 1440 minutes	03/10/2018 12:26:13	02/10/2018 10:26:13	OrgData Unique User Field	Run Event
Send PDR Review Window notifications	<input type="checkbox"/>	<input checked="" type="checkbox"/> 1440 minutes			Email Field	Run Event
Update Wfm Hierarchy	<input type="checkbox"/>	<input checked="" type="checkbox"/> 480 minutes			Wfm Enabled , WFM User Name , Wfm Password , WFM Server Host	Run Event

2. In the **Event Settings** table, select the check box in **Enabled** column for **Process OrgData** event. By default, **Process OrgData** is disabled.
3. In the **Scheduling** column, you can either define a duration or a specific time on the server by using the toggle switch. The OrgData process will run based on the schedule you setup in this column.
 - Enter the minutes such that the event runs for every X minutes. By default, the event is set to run every 1440 minutes.
 - By toggling the switch, you can change the schedule from every X minutes to a specific time on the server.
4. Click **APPLY CHANGES** to save the schedule.

Important

You can explicitly run the OrgData process as an one-off event by clicking **RUN EVENT** or by using the **/OrgData/Process API** from Swagger.