

## **GENESYS**

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## Genesys Skills Management Automated Install and Upgrade Guide

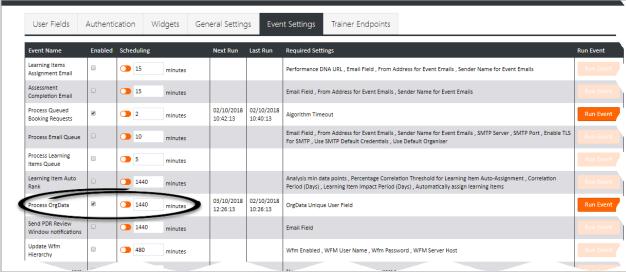
**Running OrgData** 

## Running OrgData

In Skills Management application, you must define the timing or duration in which the OrgData process must run.

To define OrgData process

1. Navigate to **System > Systems Settings > Event Settings** tab.



- In the Event Settings table, select the check box in Enabled column for Process OrgData event. By default, Process OrgData is disabled.
- 3. In the **Scheduling** column, you can either define a duration or a specific time on the server by using the toggle switch. The OrgData process will run based on the schedule you setup in this column.
  - Enter the minutes such that the event runs for every X minutes. By default, the event is set to run every 1440 minutes.
  - By toggling the switch, you can change the schedule from every X minutes to a specific time on the server.
- 4. Click **APPLY CHANGES** to save the schedule.

## **Important**

You can explicitly run the OrgData process as an one-off event by clicking **RUN EVENT** or by using the **/OrgData/Process API** from Swagger.