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# Genesys Skills Management Automated Install and Upgrade Guide

Managing Global Settings

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# Managing Global Settings

On this page, you can configure the following settings that are common to your organization.

- [Salesforce Billing Server configuration](#)
- [PureConnect Billing Server configuration](#)
- [Batch size for OrgData processing](#) and
- [Batch size for Predictive Routing](#)



## Configuring Salesforce Billing Server

Follow the steps below to configure the Salesforce Billing Server details in Skills Management. Note that you must be a Landlord to perform this procedure.

- Navigate to **System > Global Settings** page.
- Enter the Salesforce Billing Server details in the following fields and click **Save**.
  - Hostname of Salesforce Billing server
  - Certificate Thumbprint of Salesforce Billing server
  - Username for Salesforce Billing server
  - Password for Salesforce Billing server
  - Confirm Password

- Upload location for Billing Data

Once you configure the server details, go to the [Global Events](#) page and setup the billing process that runs at scheduled intervals.

## Configuring PureConnect Billing Server

The steps to configure PureConnect Billing Server in Skills Management are same as [configuring Salesforce Billing Server](#). Note that you must be a Landlord to perform this procedure.

For PureConnect billing purposes, configure the following PureConnect specific fields on the **Global Settings** page.

- PureConnect Billing Access Key
- PureConnect Billing Secret Key
- PureConnect Billing S3 Bucket
- PureConnect Billing S3 Region - specify the S3 Region's code for this field, not it's name. For example, if your S3 Region is *EU (London)*, the related Region code you must specify is *eu-west-2*.
- PureConnect Instance Unique ID - this field is set as read-only on purpose.

Once you configure the server details, go to the [Global Events](#) page and setup the billing process that runs at scheduled intervals.

## Configuring Batch Size for OrgData Processing

**Base Fact Batch Size** field allows you to set the maximum records that can be processed in a batch process while processing OrgData. The default value is 10000.

## Configuring Batch Size for Predictive Routing

**Validate User Field Batch Size** field allows you to set the maximum records that can be sent for Predictive Routing in a batch process. The default value is 1000.