Genesys Rules Authoring Tool Help

Creating and Editing Templates

4/24/2025

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Rule Templates are created as Projects in the **Template Projects** node on the **Template Development** tab of GRAT.

Create a new Template Project

1. Enter a name for the new template project. Template names must be unique within a tenant. Click **Next**.

2. Select the type of template you are creating from the drop-down list, or enter the name of a new template type to create. To create an iWD template, select `iWD`.

3. Click **Finish**. The new template project will now appear.

Editing and Configuring Rule Templates

Once it is created, the rule template appears in the left navigation pane. Expanding the template displays a list of components that can be configured. Double-click the component type to open the appropriate Editor and begin configuring components.

Renaming Rule Templates

To rename a rule template, just edit its name. A copy of the previously named template remains in the repository.

> ### Important
> Duplicate template names are not allowed within tenants, but are allowed in different tenants. Creating such a duplicate name will rename the project, but the name as published in GRAT is set via **Project/Properties/Template** Properties**.**

Deleting Rule Templates

Rule templates can be deleted provided that:

- The user has rule template delete permissions, and;
- The rule is not used in any rule package.