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Genesys Rules Authoring Tool Help

Exporting Rules Templates

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Exporting Rules Templates

You can export rule templates to an .xml file. Rule templates are stored in the repository as separate assets so they can be used by multiple rule packages. The rule templates are not part of the rule package themselves; the rule package refers to the rule templates that it needs.

It is not necessary to import or export the rule templates if you are importing or exporting to the same system (for example, backing up or restoring a rule package) or to an equivalent system (for example, a lab versus a production environment). However, if you are moving the rule package to a new system or sending it to Genesys for service, you should export both the rule templates and the rule packages so that, when imported, all referenced templates are available in the target system.

Refer to **Exporting Rule Packages** for details on how to export rule packages.

Important

To export a rule template, you must have **View Template** permission and **Read** access for the Script objects that represent the templates being exported.

To export a rule template

1. In the left navigation, select the **Tenant** tab.
2. Click **Export Rule Templates**.
3. Select the individual template or templates that you wish to export. All versions of the selected templates will be exported in order to maintain the version sequence at the target system.
4. The .xml file is generated.