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Genesys Rules Authoring Tool Help

Deleting Linear Rules

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Follow these steps to delete a linear rule:

1. Navigate to the rule package to which the linear rule belongs in the left navigation (verify that you have selected the correct Tenant from the **Tenant** drop-down list). Select the correct node (the level at which the rule was defined) and click the **Rules** tab.

Tip

You can also use the **Search** feature to locate rules.

2. Locate the linear rule in the list and click the minus icon in the **Actions** column to the right.

Deleting Rules Created in Error

If you accidentally create a rule and wish to delete it, add the two mandatory values (**Name** and **Phase**) before attempting to delete it. You cannot delete a rule unless the mandatory values are supplied.