



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Rules Authoring Tool Help

Copying Linear Rules

Copying Linear Rules

You can copy a linear rule and paste that copy in the same rule package, either on the same or a different node. Follow these steps to copy a linear rule:

1. Navigate to the rule package to which the linear rule belongs in the left navigation (verify that you have selected the correct Tenant from the **Tenant** drop-down list). Select the correct node in the tree (the level at which the rule was defined) and click the **Rules** tab.
2. Locate the rule in the list, select it, and select **Copy Rule** from the **More** menu.
3. If you want the copy to be in the same node, click **Paste Rule**.
4. If you want the copy to be in a different node, select that node in the tree click the **Rules** tab, and click **Paste Rule**.

Important

If you wish to move the rule to another location, first copy, then paste, then go back and delete the original. The system will not allow you to paste a rule after it has been deleted from the repository.

5. Update the information as needed and click **Save**. Refer to **Creating Linear Rules** for details about the fields that can be updated.

When editing rules, be careful not to clear your browsing history or cookie data, as unsaved changes could be lost.