

GENESYS[®]

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Genesys Rules System Deployment Guide

Creating the GRE Application Object in Configuration Manager

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Creating the GRE Application Object in Configuration Manager

Procedure Summary

- 1. Import the GRE application template into Configuration Manager.
- 2. Configure the Rules Engine application.

Procedure

To create the application object for GRE in Configuration Manager, do the following:

Import the GRE application template into Configuration Manager

- 1. In Configuration Manager, navigate to the **Application Templates** folder.
- 2. Right-click the **Application Templates** folder, and select **Import Application Template**.
- 3. Browse to the **templates** folder of the installation CD, and select the appropriate template for your version of Management Framework.
 - For Management Framework 8.1.1, select Genesys_Rules_Engine.apd..
 - For Management Framework 8.1 and earlier, select Genesys_Rules_Engine_Generic_Server.apd..
- 4. Click **OK** to save the template.

Configure the Rules Engine application

- 1. Right-click the **Applications** folder and select **New > Application**.
- 2. Select the template that you imported in the previous procedure.
- 3. On the **General** tab, enter a name for the application, such as Rules_Engine.
- 4. On the **Tenants** tab, add the Tenants that will be available to the Rules Engine.
- 5. On the Server Info tab, select the Host on which the application will be installed.
- 6. Add a default listening port.
- 7. Add an additional port. This port is the connector port on which the Rules Engine Servlet receives requests:
 - The ID value is the name of the Rules Engine web application. The default name of this

application is genesys-rules-engine.

- The **Listening Port** is the connector port of the Servlet Container. For example, on Tomcat the default listening port is 8080.
- The Connection Protocol must be http.
- 8. On the **Start Info** tab, enter x for each field. These fields are not used, but you must enter some text there in order to save the configuration.
- 9. On the **Options** tab, configure options in the **[log]** section and the **[settings]** sections.
- 10. Save your changes.