GENESYS™

Genesys Rules Authoring Tool Help

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The Genesys Rules Authoring Tool (GRAT) is a browser-based application that enables you to create and edit business rules, and, in release 9.0, develop the templates that rules are based on. (These were formerly developed in Genesys Rules Development Tool, a separate Eclipse-based component.)

Business rule template developers use this tool to create the underlying templates on which rules and rule packages are built. Rule templates can also be developed externally and imported directly into GRAT.

Business rule authors use this tool to create, edit, or delete rules, and deploy them to either production or lab systems.

All the functionality described here is available only to users who have the relevant permissions configured using role-based access control (RBAC). Consult your system administrators if you do not have the permissions you need.

Quick links

Overviews, descriptions & summaries

Rules (linear & decision tables)

Rule packages

Business calendars

Rule template development

Rule testing

Working with linear rules

Creating Linear Rules

Updating Linear Rules

Copying Linear Rules

Importing Linear Rules

Exporting Linear Rules

Deleting Linear Rules

Working with decision tables

Creating Decision Tables

Updating Decision Tables

Copying Decision Tables

Working with rule packages 1

Creating rules packages

Editing rules packages

Importing rules packages

Importing Decision Tables

Working with rule packages 2

Importing rules templates

Exporting rules templates

Check my permissions

Displaying package history

Audit trail

Exporting rules packages

Working with business calendars

Creating business calendars

Copying business calendars

Deleting business calendars

Working with templates

Importing and exporting templates

Creating and editing templates

Publishing templates

Examples of template development

Rule language mapping

Using Drools 5

Working with template editors

Actions editor

Conditions editor

Enumerations editor

Fact Model editor

Functions editor

Parameters editor

New in GRAT release 9.0

The functionality of both Genesys Rules Authoring Tool and the previous Genesys Rules Development Tool are combined into a single component—GRAT. You can still use 8.1 GRDT to develop templates and import them into the new GRAT component, but 8.1 GRDT no longer ships with the new GRAT.

UI branding elements are brought into line with other Genesys software.

A new configuration option—**Disable Package Serialization**—appears on the **General** tab of a rule package. When this option is enabled (value is set to `false` (default)), low-use rule packages are serialized

Rule testing

Using split testing to compare business outcomes

out and can then be re-loaded quickly on demand.

- Undo/re-do buttons have been added to the user interface to assist in editing rules, calendars and test scenarios.

- Role-Based Access Control (RBAC) features are extended to the Rules Development functionality in GRAT that was formerly in GRDT.

- Known Limitation—Some functionality related to complex event processing and parameter mapping is not implemented in the intial 9.0 release. The result of this is that there is no provision for creating or editing templates that support rule testing scenarios and split testing. However, you can still import such templates that have been created in 8.1 GRDT and base rules and packages on them, but you can't edit or create the templates in the initial release.