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Genesys Rules Authoring Tool Help

Updating Linear Rules

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Follow these steps to update an existing linear rule:

1. Navigate to the rule package to which the linear rule belongs in the left navigation (verify that you have selected the correct Tenant from the **Tenant** drop-down list). Select the correct node in (at which the rule was defined) and click the **Rules** tab.

Tip

You can also use the **Search** feature to locate rules.

2. Locate the linear rule in the list and update the information as needed. Refer to **Creating Linear Rules** for details about the fields that can be updated. Any changes that you make to the **Rule Summary** are saved automatically. Click **Save** to save any changes made to the body of the rule. Provide a check-in comment that summarizes the changes you made. This will appear in the **Audit History**.

When you are editing rules, be careful not to clear your browsing history or cookie data, as unsaved changes could be lost.