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Genesys Rules Authoring Tool Help

Importing Linear Rules

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You can import linear rules in GRAT.

Important

You can import an entire rule package, containing the rule definitions, business calendars, and references to the templates and versions that the rule package is dependent on. Refer to **Importing Rule Packages** for details.

Follow these steps to import a linear rule:

1. Navigate to the rule package to which the linear rule will belong in left navigation (verify that you have selected the correct Tenant from the **Tenant** drop-down list). Select the correct node (at which the rule will be defined) and click the **Rules** tab.
2. Click **Import Rule**.
3. Browse to the location of the linear rule file.
4. Enter a comment.
5. Click **Import**.
6. The linear rule will appear in the list of rules. Edit the fields as necessary. Refer to **Creating Linear Rules** for details about the fields that can be updated. Click **Save**.

When editing rules, be careful not to clear your browsing history or cookie data, as unsaved changes could be lost.