Genesys Rules Authoring Tool Help

Publishing Templates

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You must publish the template in order for it to be available to business users to create rules. Publishing is also the preferred mechanism for sharing the templates so other template developers can edit or modify the templates, if necessary. The visibility of the template is determined by access permissions. These permissions are defined in Configuration Manager or Genesys Administrator by an Administrator. Each template has a corresponding Script object in Genesys Configuration Server for which access control can be configured.

Rule authors can select prior versions of published rule templates. You can optionally publish a version comment for a specific template in order to inform rule authors about the specific differences between individual versions of a template.

Publish the template to the repository

1. Select the template in the left-hand navigation and click **Publish**.
2. Add a version comment.
3. Click **Publish** to publish the template.