

GENESYS

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Genesys Rules Authoring Tool Help

Editing Rules Packages

Editing Rules Packages

Follow these steps to edit an existing rule package:

- 1. Select the node to which the rule package belongs from the drop-down list.
- 2. In the left navigation, select the name of the rule package.
- 3. In the **Details Panel**, you can modify the **Description** field, and update which template(s) to include in the rule package. You cannot edit the **Package Name** and type, but you can edit the **Business Name** of the rule package. Click **Save**.
- 4. If required, check the **Disable Package Serialization** checkbox to turn serialization off for this rule package, if it is enabled. (Package serialization can be enabled/disabled globally in GRE. iWD customer should always have serialization turned off.)

Important

If you want to update the rule package by selecting a newer version of a template that is already associated with the package, you must deselect the current version of that template before saving your changes. You can only have one version of a particular rule template associated with a package at any time.

Warning

Be careful when changing templates or template versions as it could affect existing rules. For example, an existing rule might use a condition that does not exist in a different version of the template. Consult with the rule template developer to ensure that you are choosing the correct templates/versions for your application. Multiple versions of templates are available for selection.

- 5. To edit the Global rules that are configured for the rule package, select the name of the package in the left navigation, and then click the **Rules** tab. To edit the rules created for a specific business context, select the node in the left navigation.
- 6. You can also edit the Business Calendars that are configured for your rule package.