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Genesys Rules System Deployment Guide

Creating the GRE Application Object in Configuration Manager

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Creating the GRE Application Object in Configuration Manager

Procedure Summary

1. Import the GRE application template into Configuration Manager.
2. Configure the Rules Engine application.

Procedure

To create the application object for GRE in Configuration Manager, do the following:

Import the GRE application template into Configuration Manager

1. In Configuration Manager, navigate to the **Application Templates** folder.
2. Right-click the **Application Templates** folder, and select **Import Application Template**.
3. Browse to the **templates** folder of the installation CD, and select the appropriate template for your version of Management Framework.
 - For Management Framework 8.1.1, select `Genesys_Rules_Engine.apd..`
 - For Management Framework 8.1 and earlier, select `Genesys_Rules_Engine_Generic_Server.apd..`
4. Click **OK** to save the template.

Configure the Rules Engine application

1. Right-click the **Applications** folder and select **New > Application**.
2. Select the template that you imported in the previous procedure.
3. On the **General** tab, enter a name for the application, such as `Rules_Engine`.
4. On the **Tenants** tab, add the Tenants that will be available to the Rules Engine.
5. On the **Server Info** tab, select the Host on which the application will be installed.
6. Add a default listening port.
7. Add an additional port. This port is the connector port on which the Rules Engine Servlet receives requests:
 - The **ID value** is the name of the Rules Engine web application. The default name of this

application is genesys - rules - engine.

- The **Listening Port** is the connector port of the Servlet Container. For example, on Tomcat the default listening port is 8080.
 - The **Connection Protocol** must be http.
8. On the **Start Info** tab, enter x for each field. These fields are not used, but you must enter some text there in order to save the configuration.
 9. On the **Options** tab, configure options in the **[log]** section and the **[settings]** sections.
 10. Save your changes.