Genesys Rules System REST API Reference Guide

Modify Rule

12/21/2025

Contents

Modify Rule

Method

PUT

Syntax

`/grs/v1/tenant/{tenantId}/package/{packageId}/rule/{ruleId}`

Request Body

To modify something in rule summary (name, phase, etc):

```
{
        "name":"New Name",
        "description":"New Desc",
        "phase":"New Phase",
        "splitTest": "A"
        "calendarId":"Calendar_117",
        "dateEffective":99999999999,
        "dateExpired":99999999999
}
```

Response Body

```
{
        "ruleId":"f22d35f6-e31e-41f2-8e62-97864c47579a",
        "extRuleId":"DT-163",
        "ruleType":"DECISION_TABLE",
        "name":"New Name",
        "description":"New Description",
        "phase":"New Phase",
        "calendarId":"Calendar_117",
        "nodeId":"pkg",
        "dateEffective":99999999999,
        "dateExpired":99999999999
}}
```

HTTP Status Codes

- 200 Successful—Response body provided

- 401 Unauthorized—APIToken not valid

- 403 Forbidden—User does not have permission for the specified tenant ID, or does not have proper permission to perform this operation.

- 404 Not Found—could not find specified package ID or rule ID.

- 412 Precondition Failed— Rule was not locked first

- 422 Unprocessable Entity—Field Validation Error

```
{
  "message": "Validation Failed",
  "errors": [
    {
      "code" : "1000",
      "field" : "phase",
      "message": "phase is not valid"
    },
    {
      "code" : "1001",
      "field" : "calendarName",
      "message": "calendarName is not valid"
    },
    {
      "code" : "1002",
      "field" : "date",
      "message": "dateExpired is before dateEffective"
    }
    {
      "code" : "1005",
      "field" : "splitTest",
      "message": "splitTest is not valid"
    }
  ]
}
```

- 503—Service Unavailable

Notes

User must have RULE_MODIFY and RULE_VIEW permission. User must have rule LOCKED. The following fields can modified on the rule summary. Any other fields specified will be ignored:

- name

- description

- phase

- calendar

- effective date
- expired date