



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Rules System REST API Reference Guide

Lock Rule

12/20/2025

Contents

- 1 Lock Rule
 - 1.1 Method
 - 1.2 Syntax
 - 1.3 Request Body
 - 1.4 Response Body
 - 1.5 HTTP Status Codes
 - 1.6 Notes

Lock Rule

Method

GET

Syntax

`/grs/v1/tenant/{tenantId}/package/{packageId}/lockrule/{ruleId}`

Request Body

N/A

Response Body

N/A

HTTP Status Codes

- 204 No Content—Request was successful
- 401 Unauthorized—APIToken not valid
- 403 Forbidden—User does not have permission for the specified tenant ID, or does not have the correct permission for this operation.
- 404 Not Found—could not find specified package ID or rule ID.
- 412 Precondition failed—another user holds the lock for this resource
- 503—Service Unavailable

Notes

Must have RULE_VIEW and RULE_MODIFY permission.

User can LOCK (obtain exclusive access) to a rule by issuing this API. The LOCK will be in effect until UNLOCKED by the user, or until the user's APIToken times out (session timeout, default 30 min). A lock is required to modify or delete the rule.