



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Rules System Deployment Guide

Importing the GRE "Smart Cluster" Template

12/19/2025

Importing the GRE "Smart Cluster" Template

From Genesys Administrator

1. Navigate to **Application Templates**.
2. Click **Upload Templates** (upper right corner).
3. Choose the **Genesys_Rules_Engine_Application_Cluster_853.apd** file.
4. Click **Save** and **Close**.
5. Go to **Applications**.
6. Create a **New** application.
7. For the template, choose the application template that you just created in steps 1-4.
8. Fill in the mandatory fields, including the host (which is not used, but GA requires you to complete this field).
9. In the **Connections** section, add each GRE in the cluster.
10. On the **Options** tab, configure the three auto-synchronization options:
 - auto-synch-rules
 - auto-synch-rules-interval
 - auto-synch-rules-at-startup