Genesys Rules System Deployment Guide

Deleting Rule Templates

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Deleting Rule Templates

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Rule templates cannot be deleted through GRDT.

Deleting Templates—Releases Prior to 8.1.2

In releases prior to 8.1.2, to ensure that a template is no longer visible to rule authors when they create a new rule package, you must remove permissions on the Script object in Genesys Administrator or Configuration Manager. In this way the rule template will not be visible to the rule author and cannot be used.

In Genesys Administrator or Configuration Manager, in the Scripts section, there is a folder called `Template Access Control`. It contains a Script object that corresponds to each rule template in the Rules Repository. (See the Script Objects screenshot below. The Script object `newProject` corresponds to a rule template of the same name).
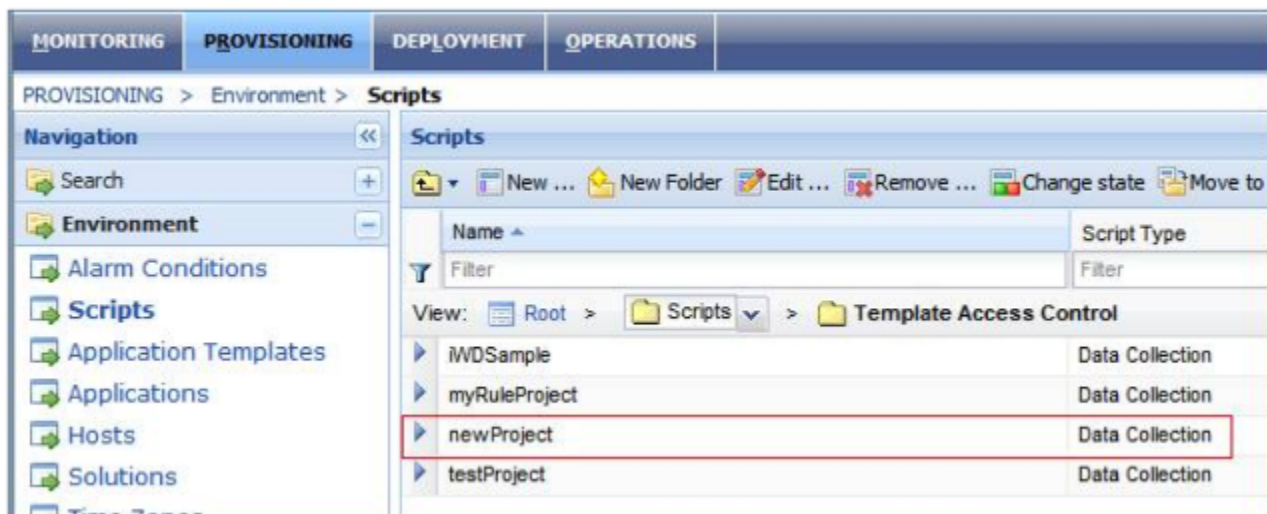
Script Objects

You can use permissions to control which users and/or access groups should be able to use this template.
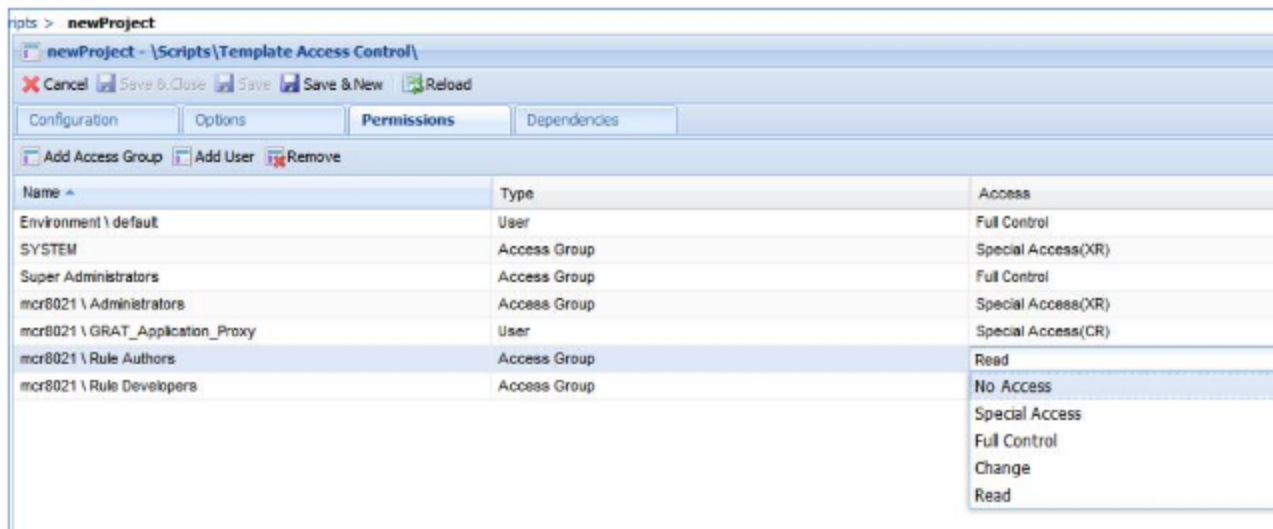
Script Objects

Open the Script object and select the `Permissions` tab. You can select No `Access` (as shown in the Access Permissions for Script Objects screenshot below) or, alternatively, select the `Access Group` or `User` from the list, and then click the Remove button.

Access Permissions for the Script Object

When the rules author logs into the Rules Authoring Tool, `newProject` will not be listed as an available rule template.

Access Permission for Script Objects

Deleting Templates—Release 8.1.2 and Higher

In release 8.1.2, rule templates can be deleted using the GRS Server Explorer in the GRDT, provided that:

- The user has rule template delete permissions, and;
- The rule template is not used in any rule package.