

## **GENESYS**

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## Genesys Rules System REST API Reference Guide

Rules

## Rules

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
Query Rules in Package	GET	[+]Show  /grs/v1/ tenant/{tenan}  Optional parameters:  • &nodeId= 457  • &baseSal ience=9 9000	tId}/package/{	"ruleType":"D  "extRuleId":" "name":"DEF",  "description" "phase":"2nd" "calendarId": "nodeId":"pkg packageId;/rue" "locked":fals "lockOwner":n "dateEffectiv "dateExpired" "pendingSnaps }, { "ruleId":"820 "ruleType":"D	• 200 OK—Responds of the specified escorrect e "Index mission for this inul operation. hot "404 Not Found—cont inul operation. hot "404 Not Found—cont for this inul operation. hot "504 Not Found—cont for this inul operation." in June 1988 Not Found—cont for this inul operation. hot "504 Not Found—cont for this inul operation."	'User must have 'User must have 'ERUTE VIPEN  permission  By default, this  buser returns all rules in the specified package. To further filter, specify: &nodeId, which returns only rules at that node within the rule package. Notes: If "nodeId" is set to "pkg", API will return only rules at the package level. For sub-node, set both ul, nodeId" and ul, node being dueried. Both of these are returned on the "Query Business Hierarchy" API

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
				"locked":fals	e,	
				"lockOwner":n	ull,	
				"dateEffectiv	e":null,	
				"dateExpired"	:null,	
				<pre>"pendingSnaps }, {</pre>	hot":true	
				"ruleId":"a60	416af-80a9-437	8-be58-785c12b3b
				"ruleType":"L	INEAR",	
				"extRuleId":"	Rule-100",	
				"name":"1st Date",		
				"description" criteria",	:"Basic	
				"phase":"1st"	,	
				"calendarName	e":"none",	
				"nodeId":"pkg	п,	
				"locked":fals	e,	
				"lockOwner":n	ull,	
				"dateEffectiv	e":null,	
				"dateExpired"	:null,	
				<pre>"pendingSnaps }, {</pre>	hot":true	
				"ruleId":"061 de47-4bda-80a	619bb- 1-2e1ade5fa010	",
				"ruleType":"L	INEAR",	
				"extRuleId":"	Rule-110",	
				"name":"Defau	lt",	
				"description" is NO WAY BUDDY",	:"Default	
				"phase":" none",		

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
				d90144be7f89" "ruleType":"L "extRuleId":" "name":"Check day", "description" dating on holidays!", "phase":" none",	", e, ull, e":null, :null, hot":true  da7d5-09b4-47e, INEAR", Rule-130", :"No  ":"Calendar_11 ", e, ull, e":null, :null,	
Query Linear Rule Body	GET	[+]Show /grs/v1/ tenant/{tenan	<b>N/A</b> tId}/package/{	[ <b>+]Show</b> { packageId}/line	• 200 OK—Respo body earrujakvidle/dir	RULE VIEW

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
				"ruleType":"L  "extRuleId":"  "name":"DEF",  "description"  criteria",  "phase":"1st"	INEAR",  Rule-100",  "Calandar_117"  "Unauthoriz", not valid  e. 403  ull, does not have the specified hot" tenant ID, or does not have the correct e": "permission for this operation.  404 Not Found—conot find specified rule ID.  503 :[ —Service Unavailabl",	ed—ABDeken used for operators like  -Usel and", "or", "not"  • sentenc e—The original sentence from the template  • segmentL ist—The original parameters used (eg, "{age}") and any intervening text separated in segments

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
				"label":"Educis ", "sentence":"Eis \"{education} "segmentList" "\"{education ], "parmList":[ "bachelor" ], { "conditionTyp "label":"Empl ", "sentence":"E{employed}", "segmentList" "\"{employed} ], "parmList":[ "true" ] }, {	ducation \"", :[ }\""  e":"condition" oyed  mployed :[ \""	parameter (eg, "age", "name", etc), any constraints and any drop-down values. This information is not repeated for each condition/ action but can be queried separately and applied to control what the user is able to type for each value.

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
API	Method	Syntax		"segmentList" "\"{income}\" " annually" "," "parmList":[ "25000.00", "annually" ], { "conditionType" "label":"Number of loans less than ", "sentence":"Nof loans less than {loans}", "segmentList" "\"{loans}\"" ], "parmList":[ "3" ], {	Codes  :[ ",  e":"condition" er  umber  :[  e":"condition" ngs avings avings }", :[	,
				,		

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
				"\"{savings_h	igh}\""	
				"parmList":[		
				"160",		
				"and",		
				"200"		
				1,		
				"actions":[ {		
				"label":"Deci is ",	sion	
				"sentence":"D	ecision	
				\"{decision}\	" "	
				"segmentList"	:[	
				"\"{decision}	\""	
				"parmList":[		
				"OK" ] }, {		
				"label":"Addi action: ",	tional	
				"sentence":"A action: \"{action}\""		
				"segmentList"	:[	
				"\"{action}\" ],	II	
				"parmList":[		
				"Reference"		
				}		
				}		

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
Query Decision Table Body	GET	[+]Show /grs/v1/ tenant/{tenan	N/A tId}/package/{	"DECISION_TAB "extRuleId": "DT-208", "name": "test dt 2", "description" "", "phase": "1st", "calendarId": "pkg", "salience": 100000, "bcLevel": 1, "locked": false, "lockOwner": null, "dateEffectiv	200     OK—Responded     "Cald Adar_117"     Unauthorian not valid     403     Forbiddendoes not have permission for the specified tenant ID, or ision does not have the correct permission for this operation.     404 Not Found—conot find specified rule ID.     503     —Service UnavailablueType":	Parameter:  • &version = <xxx> (specifies an onse earlier version of the rule)  redes Aptioken the results: This query will return the condition and action columns to be shown in a decision table, along with the substitution data that makes up each row. For both / "Fondition" and "actions", the following is returned:  • sentenc e—The original sentence from the template: Health is " {health}"  • segmentL ist—The</xxx>

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
				between", "sentence": "Age is between {age_low} and {age_high}", "factType": "Age is between {age_low} and {age_high}", "factField": null, "constraintVa' 5, "segmentList" [ "\"{age_low}\" and ", "\"{age_high}" ] , "actions": [ "\"{age_high}" "ond ", "segmentList" [ "\"{age_low}\" "ond ", "sentence": "Decision is", "sentence": "Decision is", "sentence": "Decision is", "sentence": "Decision is", "sentence": "Stop processing", "segmentList" ["\"fdecision }, { "header": "Stop processing", "segmentList" ["Stop processing", "segmentList" ["Stop processing", "segmentList" ["Stop processing"] } ], "data": [[null, "DTR-209", "", "33333", "22", "and",	: "", \"" : }\""]	Example: [ "Health is", "{health}" ]  Note: Use Query Parameters to fetch the type of each parameter (eg, "age", "name", etc), any constraints and any drop-down values. This information is not repeated for each condition/ action but can be queried separately and applied to control what the user is able to type for each value. The actual decision table data is returned as a two dimensional array representing the rows and columns of the decision table. The first column is always "NULL" as it represents the generated drools ID and is not modifiable by the user.

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
				"23", "0K", "Stop processing" ]] }	• 201	
Create Rule	POST	[+]Show /grs/v1/ tenant/{tenan	"name":"My New Rule",  "description",  t"phase":"My Phase",  "calendarId":  "nodeId":"pkg  "dateEffectiv	"ruleType":"D "name":"My :NMy Rule", "description" Description" packageId}/rut "phase":"My "@abamdar_117" ",calendarId":	Created—F body provided  • 401 - Unauthoriz not valid  • 403 - Forbidden- does not have permission d35fforfied 41f specified DT-1fienant ECISION TABLE" does not have proper permission: "My to perform this operation.  • 422 - "Calendorodess" Entry—Fiel Validation From 23432423433	2-8e62-97864c47 d—pkg to create at package level, otherwise the node ID returned in Query Business Hierarchy.  dateEffe able ctiv d e—null or

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
API	Method	Syntax	Request	Response Body	Status Codes  "1000",  "field": "ruleType",  "message": "ruleType must be either DECISION_TABL or LINEAR"  }, {  "code": "1001",  "field": "phase",  "message": "phase is not valid"  }, {  "code": "1002",  "field": "calendarId",	
					<pre>"message": "calendarId is not valid"</pre>	

АРІ	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
					"code": "1004",  "field": "date",  "message": "dateExpired is before dateEffective }  }  • 503—Servi Unavailabl	ce
Lock Rule	GET	[+]Show /grs/v1/ tenant/{tenan	<b>N/A</b> tId}/package/{	<b>N/A</b> packageId}/loc	403     Forbiddendoes not have permission for the specified tenant ID, or doesn't eld have the correct permission for this operation.      404 Not	red—APIToken Must have RULE_VIEW and —BISEE_MODIFY permission.  User can LOCK (obtain exclusive access) to a rule by issuing this API. The LOCK will be in effect until UNLOCKED by the user, or until the user's APIToken times out (session timeout, default 30 min). A lock is required to ultimodify or delete the rule.

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
					failed—and user holds the lock for this resource  • 503—Servi Unavailabl	ce
Unlock Rule	GET	[+]Show /grs/v1/ tenant/{tenan	"dateEffectiv	"extRuleId":' "ruleType":" "name":"New Name", "description", packageId}/rul "phase":"New Phase", "calendarName cale", "nodeId"."pkg e":9999999999	body provided  • 401 Unauthoriz not valid  • 403 Forbiddendoes not does not permission  PLT-160* the specified DID, or does not have :"New proper permission e/{ruteId} perform this operation. ":"New  • 404 Not Found—co	User must 1 have rule 2 LOCKED. The following fields can modified on the rule summary. Any other fields specified will be ignored:  • name • descript uld • phase  • calendar • effectiv e date

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
					Unprocessa Entry—Fiel Validation Error	able d
					[+]Show	
					{	
					"message": "Validation Failed",	
					"errors": [ {	
					"code" : "1000",	
					"field" : "phase",	
					<pre>"message": "phase is not valid" }, {</pre>	
					"code" : "1001",	
					"field" : "calendarName	",
					"message": "calendarName is not valid" }, {	
					"code" : "1002",	
					"field" : "date",	
					<pre>"message": "dateExpired is before dateEffective      } ] }</pre>	п

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes	
API	Method			<pre>[+]Show { "ruleId":"f22 "extRuleId":"</pre>	• 503—Servi Unavailabl • 200 • 200 • Successful body provided • 401 • Unauthoriz not valid • 403 • Forbiddendoes not have permission for the specified tenant and ten	ce e  I—Response  Zed—APIToken User must have BULE_MODIFY and RULE_VIEW permission. User must have rule 2 LOCKETT.864c4 The following fields can modified on the rule	7579a",
Modify Rule	PUT	<pre>[+]Show  /grs/v1/ tenant/{tenan</pre>	"name":"New Name", tidpssäkkident Desc", "phase":"New Phase", "calendarId":	Name",  "description" packageld}/rul  "phase":"New Phase",  "calendarId": "Calendar_117" "nodeId":"pkg e":99999999999	e/{rune to a local market by the local market	summary. Any other fields specified will be ignored:  uld name  , descript ion  phase  , calendar on effectiv e date  expired date	

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
					<pre>"message": "Validation Failed", "errors": [</pre>	" Ce
Modify LINEAR rule body	PUT	[+]Show /grs/v1/	[ <b>+</b> ] <b>Show</b>	[+]Show	• 200 Successful body	User must have RUSPONDELFY permission. User must

API Method	l Syntax	Request Body	Response Body	HTTP Status Codes	Notes
	tenant/{tenar Optional parameter:  • ?checkIn Comment =My change (check in comment appears in audit tab and package history tab for the rule)	<pre>"conditionTyp" "label":"Age is between ", "sentence":"A is between {age_low} and {age_high}", "segmentList" "\"{age_low}\ "and ", "\"{age_high} ], "parmList":[ "20", "and", "24" ] ], "actions":[ { "label":"Deciis ", "sentence":"[is \"{decision}\</pre>	"ruleType":"Lee":"condition" "extRuleId":" "name":"lst Date", "gëdescription" criteria", "phase":"lst" "calendarId":"pkg "nodeId":"pkg "lockOwner":u "" "dateEffectiv "dateExpired" "pendingSnaps "conditions": { "conditionTyp "label":"Age is between ", "sentence":"A signbetween {age_low} and De{ispionigh}", ""segmentList" "!"{age_low}\	• 401 INEARUnauthoriz , not valid Rule-100 valid • 403 Forbiddendoes not : "Basice , permission for the , specified tenant ID "Calendar_117"     package ID, or does not arrulabedy/{reseropermission e":nt01, perform :nulthis operation. hot":true, • 404 Not [ Found—conot find specified e":"formelipion" • 412     Precondition Failed—Rulwas not locked first • 422     Unprocess : Entry—Ruldoes not "", validate  [+]Show	have rule LOCKED. To modify something in LINEAR rule body, pass entire rule lody (all/> conditions/ actions), regardless of whether they were updated or not (eg, this is a total locations a total locations body). If the change causes the rule to not onvalidate, a le422 will be returned with a list of "compiler errors". The changes alle a still

АРІ	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
			}	"and",  "24"  ],  "actions":[  "label":"Deci is ",  "sentence":"Dis \"{decision}\ "segmentList"  "\"{decision}  "parmList":[ "OK"  ]  }	}, { ecision "message": ""Yalidation error 2" :[ }	
Modify DECISION TABLE rule body	PUT	[+]Show  /grs/v1/ tenant/{tenand Optional parameter:  • ?checkIn Comment =My change (check in comment appears in audit tab and package history tab for the rule)	To modify condition/ action columns and row data, tpaspinckage/{ "conditions", "actions" and "data" elements. If "conditions" or "actions" are not passed, then no changes will be made. "data" must always be passed.  If only "data" is changing (values changed, new	[+]Show  {     "ruleId":     "2ellaaa7.12cpackdellype"dec     "DECISION_TAB     "extRuleId":     "DT-208",     "name":     "test dt 2",     "description"     "",     "phase":     "1st",     "calendarId":     "pkg",     "salience":     100000,     "bcLevel":     1,     "locked":     false,	body provided 4-4cf2-8a74-4d islong Plebody, LE", Unauthoriz not valid  • 403 Forbiddendoes not have permission for the specified	LOCKED. To modify  Example of the conditions of the condition of the c

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
			5, "segmentList" ["\"{debt}\"" }, { "header": "Age is between", "sentence": "Age is between {age_low} and {age_high}", "factType": "Age is between {age_low} and {age_high}", "factField": null, "constraintVa 5, "segmentList"	"header": "Debt is less than", "sentence": "Debt is less than {debt}", "factType": "Debt is less than {debt}", "factField": null, "constraintVa 5, "dusEymehtList" ["\"{debt}\"" "Age is between {age_low} and {age_high}", "factType": "Age is between {age_low} and {age_high}", "factField": null, "constraintVa 5, sldsEymehtList" [""{age_low}\" "and ", ""\"{age_high}", "face_low}\" "and ", ""\"\"{age_high}", "fage_high}", "fage_high}", "fage_high}", ""\"\"{age_high}", ""\"\"{age_high}", ""\"\"\"{age_high}", ""\"\"\"\"\"\"\"\"\"\"\"\"\"\"\"\"\"\	to : perform this hot" operation. • 404 Not Found—co not find specified rule ID. • 412 Preconditic Failed—Ru was not locked first • 422 Unprocess duet Febry—Rul does not validate ! [+]Show  { "message": "Validation Failed", "errors": [ { "message": "Validation error 1" }, { "message": "Validation error 1" }, { "message": "Validation error 1" }; {	replacement of rule body). If the able acauses the rule to not validate, a 422 will be returned with a list of "compiler errors". The changes have still been committed.

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
			<pre> } ], "actions": [ {   "header":   "Decision   is",   "sentence":   "Decision   is   \"{decision}   "segmentList"   ["\"{decision} },   "sentence":   "Stop   processing",   "sentence":   "Stop   processing",   "segmentList"   ["Stop   processing"] } ],   "data": [ [   null,   "DTR-209",   "",   "33333",   "22",   "and",   "23",   "0K",   "Stop   processing" ]] }  Data   changed   only   {   "data": [ [   null,   "DTR-209",   "",   "44444",   "33",   "and",   "44444",   "33",   "and",   "44444",   "33",   "and",   "447,   "0K",   "Stop   processing" ]] } </pre>	"header":  Decision is", "sentence": "Decision is \"{decision}\ "segmentList" ["\"{decision	: }\""]	

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
			}			
Delete Rule	DELETE	[+]Show /grs/v1/ tenant/{tenan	<b>N/A</b> tId}/package/{	<b>N/A</b> packageId}/rul	not valid  • 403 Forbiddendoes not have permission for the specified tenant or does not have proper permission	User must have RULE_DELETE and Permission. User must have rule LOCKED uld
Validate Rule	GET	[+]Show /grs/v1/ tenant/{tenan	<b>N/A</b> tId}/package/{	[ <b>+]Show</b> { pä <b>nkasosaijub}</b> /:val	• 204 No content—F validates idatલ્યાનેલ્લકામી	RULE VIEW

АРІ	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
				"Validation Failed",  "errors": [ {   "message":   "Validation error 1"	<ul> <li>401     Unauthoriz not valid</li> <li>403     Forbiddendoes not have permission for the specified tenant ID, or does not have proper permission to perform this operation.</li> <li>404 Not Found—con not find specified rule ID.</li> <li>422     Unprocessa Entry—Rule does not validate</li> <li>[+]Show</li> <li>{"message": "Validation Failed", "errors": [     {"message": "Validation error 1"     }, {     "message": "Validation error 2"     }</li> </ul>	uld

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
					}	
					• 503—Service Unavailable	