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Genesys Rules System REST API Reference Guide

Business Hierarchy

Business Hierarchy

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
Query Tenants	GET	[+]Show /grs/v1/tenants	N/A	[+]Show <pre>{ "tenants": [{ "nodeId": 1, "name": "Environment" }, { "nodeId": 104, "name": "KC Test Environment" }] }</pre>	<ul style="list-style-type: none"> 200 OK—Response body provided 401 Unauthorized—API Token not valid 503—Service Unavailable 	Query Tenants returns the list of tenant names and IDs that this user is allowed to see based on their login credentials.
Query Business Hierarchy	GET	[+]Show /grs/v1/tenant/{tenantId}/businesshierarchy	N/A	[+]Show <pre>{ "nodes": [{ "nodeId": 346, "name": "ACME Solution", "children": [{ "nodeId": 458, "name": "Financial Department", "children": null }] }] }</pre>	<ul style="list-style-type: none"> 200 OK—Response body provided 401 Unauthorized—API Token not valid 403 Forbidden—User does not have permission for the specified tenant. 503—Service Unavailable 	Will return the list of nodes that the userid has permission to view.

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
				<pre>"nodeId":351, "nodeId":351, "name":"Sales", "children":[{ "nodeId":353, "name":"Outbound", "children":null }], }, { "nodeId":457, "name":"Sales Department", "children":null }], }</pre>		