GENESYS™

Genesys Rules System REST API Reference Guide

Business Hierarchy

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Business Hierarchy

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes
Query Tenants	GET	**[+]Show** `/grs/v1/ tenants`	N/A	**[+]Show** ```{ "tenants":[{ "nodeId":1, "name":"Environment" }, { "nodeId":104, "name":"KC Test Environment" }] }```	• 200 OK—Response body provided • 401 Unauthorized—APIToken not valid • 503—Service Unavailable	Query Tenants returns the list of tenant names and IDs that this user is allowed to see based on their login credentials.
Query Business Hierarchy	GET	**[+]Show** `/grs/v1/ tenant/{tenantId}/businesshierarchy`	N/A	**[+]Show** ```{ "nodes":[{ "nodeId":346, "name":"ACME Solution", "children":[{ "nodeId":458, "name":"Financial Department", "children":null }, {```	• 200 OK—Response body provided • 401 Unauthorized—APIToken not valid • 403 Forbidden—User does not have permission for the specified tenant. • 503—Service Unavailable	Will return the list of nodes that the userid has permission to view.

API	Method	Syntax	Request Body	Response Body	HTTP Status Codes	Notes

				```"nodeId":351,```
				
				```"name":"Sales",```
				
				```"children":[```
				
				```{```
				
				```"nodeId":353,```
				
				```"name":"Outbound",```
				
				```"children":null```
				
				```}```
				
				```],```
				
				```},```
				
				```{```
				
				```"nodeId":457,```
				
				```"name":"Sales Department",```
				
				```"children":null```
				
				```}```
				```],```
				``` }```
				```]```
				```}```		