

GENESYS

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Genesys Rules Authoring Tool Help

Updating Linear Rules

5/12/2025

Updating Linear Rules

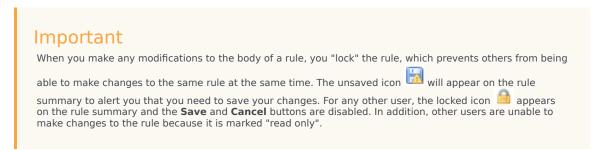
Follow these steps to update an existing linear rule:

 Navigate to the rule package to which the linear rule belongs in the Explorer Tree (verify that you have selected the correct Tenant from the **Tenant** drop-down list). Select the correct node in the Explorer Tree (the level at which the rule was defined) and click on the **Rules** tab.



You can also use the **Search** feature to locate rules.

2. Locate the linear rule in the list and update the information as needed. Refer to Creating Linear Rules for details about the fields that can be updated. Any changes that you make to the Rule Summary are saved automatically. Click Save to save any changes made to the body of the rule. Provide a check-in comment that summarizes the changes you made. This will appear in the Audit History.



When you are editing rules, be careful not to clear your browsing history or cookie data, as this might cause the rule to be stuck in a locked state. Unsaved changes could be lost.