Genesys Rules Authoring Tool Help

Editing Rules Packages

12/19/2025

Editing Rules Packages

Follow these steps to edit an existing rule package:

1. Select the node (post-8.5.1) or **Tenant** (pre-8.5.1) to which the rule package belongs from the drop-down list.

- In the Explorer Tree, select the name of the rule package.

- In the **Details Panel**, you can modify the **Description** field, and update which template(s) to include in the rule package. You cannot edit the **Package Name** and type, but you can edit the **Business Name** of the rule package. Click **Save**.

Important

If you want to update the rule package by selecting a newer version of a template that is already associated with the package, you must deselect the current version of that template before saving your changes. You can only have one version of a particular rule template associated with a package at any time.

Warning

Be careful when changing templates or template versions as it could affect existing rules. For example, an existing rule might use a condition that does not exist in a different version of the template. Consult with the rule template developer to ensure that you are choosing the correct templates/versions for your application. Multiple versions of templates are available for selection.

- To edit the Global rules that are configured for the rule package, select the name of the package in the Explorer Tree, and then click on the **Rules** tab. To edit the rules created for a specific business context, select the node in the Explorer Tree.

- You can also edit the **Business Calendars** that are configured for your rule package.