This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Rules Authoring Tool Help

Deleting Linear Rules

12/21/2025

Deleting Linear Rules

Follow these steps to delete a linear rule:

1. Navigate to the rule package to which the linear rule belongs in the Explorer Tree (verify that you have selected the correct Tenant from the **Tenant** drop-down list). Select the correct node in the Explorer Tree (the level at which the rule was defined) and click on the **Rules** tab.

   > **Important**
   >
   > You can also use the **Search** feature to locate rules.

2. Locate the linear rule in the list and click .

Deleting Rules Created in Error

If you accidentally create a rule and wish to delete it, add the two mandatory values (**Name** and **Phase**) before attempting to delete it. You cannot delete a rule unless the mandatory values are supplied.