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Genesys Rules System Deployment Guide

Configuring the Rules Repository Database using Configuration Manager

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This procedure creates and configures the database that will be used as the Rules Repository by using Configuration Manager.

Most database distributions include the JDBC connector that is needed; if this is not the case, you must download it from the vendor's site. Genesys does not provide the JDBC connector.

Genesys Rules System 8.5.1 can use only Java 7. Java 6 is no longer supported in release 8.5.1.

Once the configuration below is complete, the same database configuration will be used whenever GRAT is installed or updated. There will be no need to specify it again. Also, if any of the database information changes (for example, DB Server location, DB name, DB user or DB password), users can simply update the DAP and restart GRAT.

Prerequisites

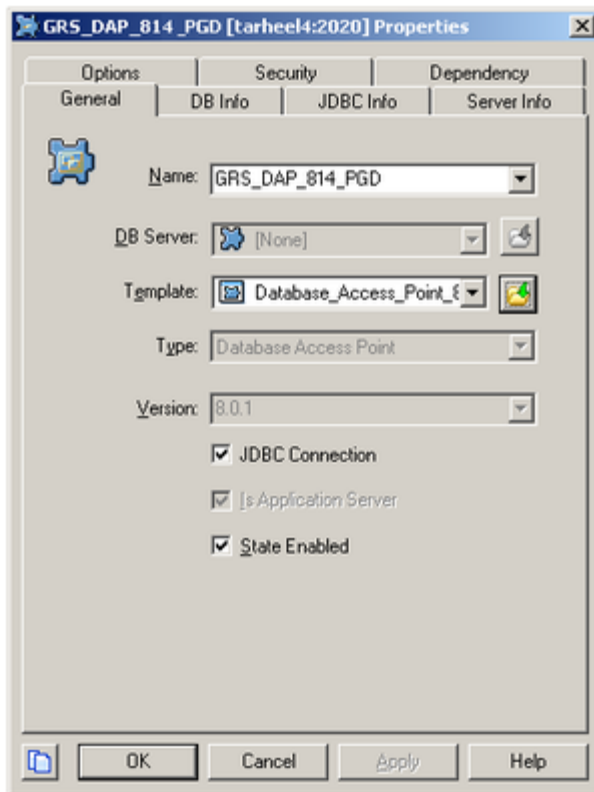
Either Oracle 11g or 12c or Microsoft SQL or DB2, or PostGRE SQL 9.x

Important

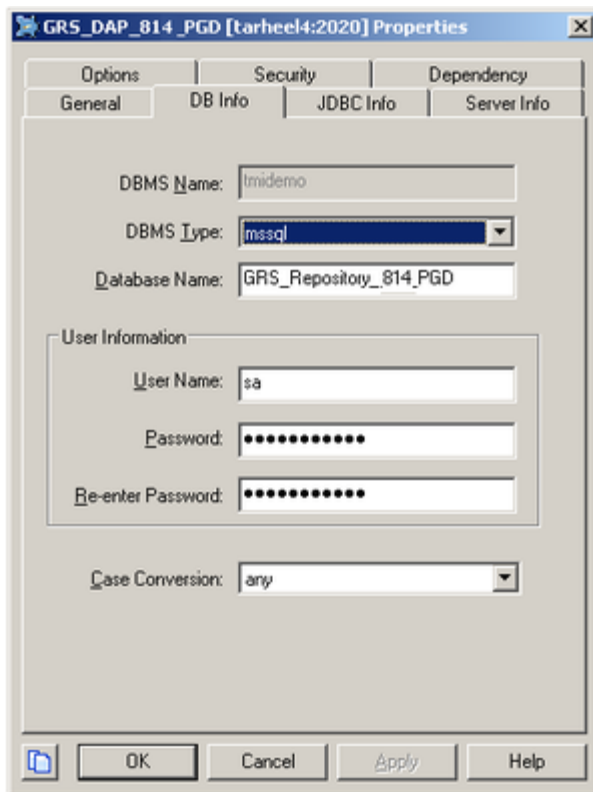
Support for Oracle 10g is discontinued in GRS 8.5.

Procedure

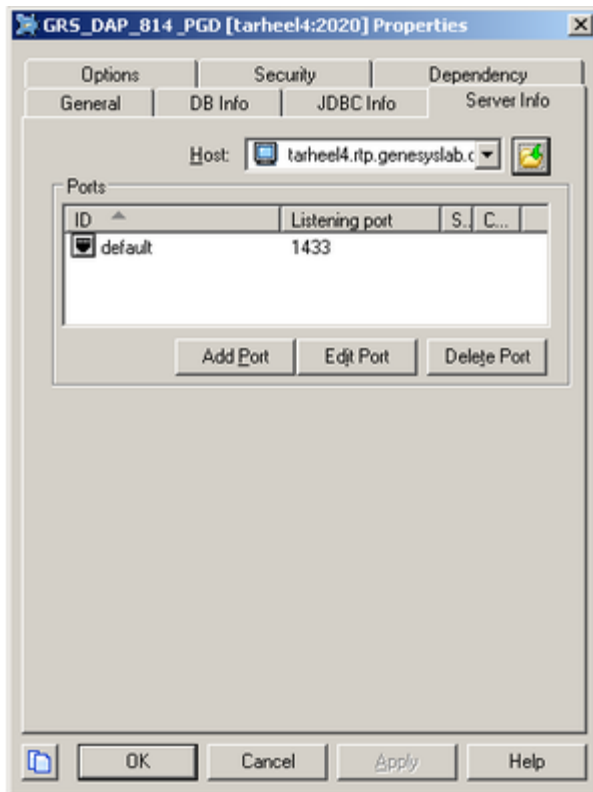
1. Create a new database using the normal DBMS procedures for the database type you are working with. This is the database that will be populated by GRAT.
2. In Configuration Manager, right-click the **Environment > Applications** folder and select **New > Application**. This opens the **Browse** dialog box that lists the available application templates.
3. In the **Browse** dialog box, select the DAP template file, and click OK. This opens the **Properties** dialog box for the new DAP Application object.
4. On the **General** tab:



- a. Enter a name for the DAP. A DAP can have the same name as the database itself. However, it is recommended that you make their names unique if you are using multiple access points for the same database.
 - b. Do not enter anything in the **DB Server** field.
 - c. Select the **JDBC Connection** check box. This will disable the **DBMS Name** field on the **DB Info** tab.
 - d. Ensure that the **State Enabled** check box is checked.
5. On the **DB Info** tab:



- a. Enter the DBMS type, database name, username, and password.
 - b. Set Case Conversion to any, and leave the **DBMS Name** field clear.
6. On the **JDBC Info** tab, set the following values:
 - a. **Role** field—Main
 - b. **Debug** field—Unknown
 - c. **Query Timeout** field—0 (zero)
4. On the **Server Info** tab, enter the host name and port number.



5. Add this newly created DAP to the **Connections** tab of the GRAT Application object.