



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Rules Authoring Tool Help

Importing Decision Tables

12/19/2025

Importing Decision Tables

You can import decision tables in GRAT.

Important

You can import an entire rule package, containing the rule definitions, business calendars, and references to the templates and versions that the rule package is dependent on. Refer to **Importing Rule Packages** for details.

Follow these steps to import a decision table:

1. Navigate to the rule package to which the decision table will belong in the Explorer Tree (verify that you have selected the correct Tenant from the **Tenant** drop-down list). Select the correct node in the Explorer Tree (the level at which the rule will be defined) and click on the **Rules** tab.
2. Click **Import Rule**.
3. Browse to the location of the decision table file. Decision table files can be in either .xml or .xls format.
4. Enter a comment.
5. Click **Import**.
6. The Decision Table will appear in the list of rules. Edit fields as necessary. Refer to **Creating Decision Tables** for details about the fields that can be updated. Click **Save**.

Important

When you make any modifications to the body of a rule, you "lock" the rule, which prevents others from being able to make changes to the same rule at the same time.

The unsaved icon  will appear on the rule summary to alert you that you need to save your changes. For any other user, the locked icon  appears on the rule summary and the **Save** and **Cancel** buttons are disabled. In addition, other users are unable to make changes to the rule because it is marked "read only".

When you are editing rules, be careful not to clear your browsing history or cookie data, as this might cause the rule to be stuck in a locked state. Unsaved changes could be lost.

You can import an entire rule package, containing the rule definitions, business calendars, and references to the templates and versions that the rule package is dependent on. Refer to **Importing Rule Packages** for details.