GENESYS™

Genesys Rules System Deployment Guide

Creating an Application Cluster in Genesys Administrator

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Contents

Purpose

To create an application cluster in Genesys Administrator to which rules packages can be deployed.

Procedure

1. Create an application template of type **Application Cluster**, if one does not already exist in your environment.

2. Create a Genesys Administrator application of type **Application Cluster**.

3. Go to **Provisioning > Environment > Applications**. If required, navigate to the folder in which you want to store the new Application object.

4. Open the **Tasks** panel, if necessary, and click **Create Application** in the **Create** section.

5. Follow the steps in the **Create New Application** wizard.

6. Add as connections to this cluster application the engine applications you wish to treat as a cluster. For each connection be sure to select the Port ID for the Rules Engine Web Application (either GRE or Genesys Web Engagement).

7. Add the cluster application as a connection to the GRAT application.

8. Save the changes.

HA Video

See also this video explaining high availability configuration.