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GRS Best Practice Guide

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This document describes how, once GRS is installed, to:

- Develop templates
- Author, test, deploy rules packages
- Work with the Composer Business Rules Block
- Work with supplied solution-specific templates
- Understand use cases and worked examples

Please read the **GRS Overview** document if you are unfamiliar with GRS.

To install Genesys Rules System, please refer to the **Deployment Guide**.

Introduction

New Features by Release
GRS/Composer Process Flow

Working with Rule Templates

Working with Templates
Rule Template Components
Creating a Template in GRDT
Publishing a Template
Video Series - Building a Rule Template in GRDT

Working with Rules

Working with Rules
Quickest Way to Create a New Rule
Creating a Linear Rule
Creating a Decision Table
Deploying a Rules Package

Working with Composer's Business Rules Block

Using Composer's Business Rules Block
Video Series - Using Composer to Execute a Rule Block

Genesys Rules System 101 Worked Example

[Genesys Rules System 101 - Video Topics](#)

Solution-Specific Templates

[Solution-Specific Templates](#)

Other Documents

[Deployment Guide](#)

[GRS Overview](#)