Genesys Rules System Deployment Guide

Configuring a User

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The following procedure provides the basic steps for setting up users for GRAT.

Procedure

1. Give the user Read access to all of the Tenants that they can access.

2. Add the user as a member of a role with the desired permissions, or add the user as a member of an access group which can be part of a role.

3. Give the user Read access to the **Business Structure** folder and all of the desired nodes for that user.

4. Give the user Read access to all of the desired templates through the Script objects.